

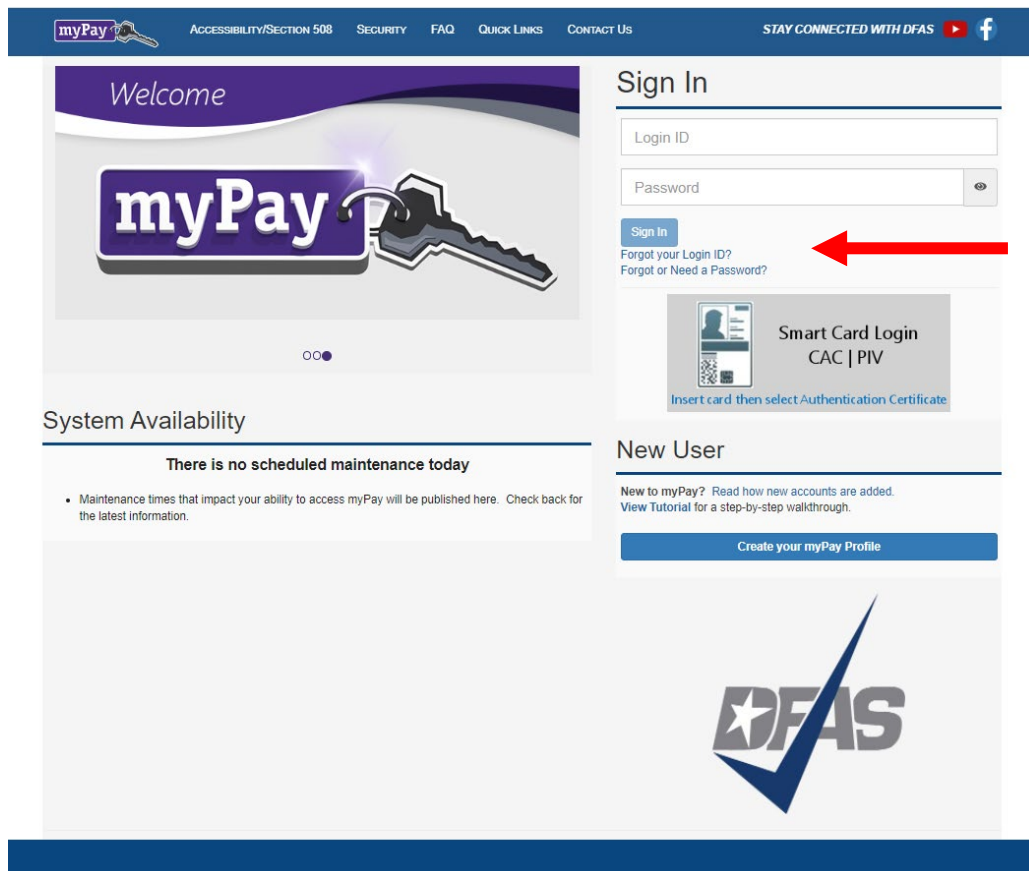
# How to Request Your myPay Login ID

myPay provides convenient access to a range of information about your payments, and lets you easily update your contact information or your tax withholding, check your SBP coverage and your AOP beneficiary (retirees), submit your annual certification (annuitants), or download your tax documents. And when you have an email address in myPay, you can receive important email messages from DFAS about your pay account and information from your branch of service.

myPay is available using the internet from your computer or your mobile device browser at: <https://mypay.dfas.mil>

If you have used myPay, but don't remember your myPay Login ID, just follow the steps below.

1. Click the "Forgot your Login ID?" link on the myPay homepage.



The screenshot displays the myPay homepage. At the top, there is a navigation bar with the myPay logo and links for Accessibility/Section 508, Security, FAQ, Quick Links, and Contact Us. On the right side of the navigation bar, it says "STAY CONNECTED WITH DFAS" with YouTube and Facebook icons. The main content area is divided into several sections. On the left, there is a "Welcome" message with the myPay logo and a key icon. Below this is a "System Availability" section stating "There is no scheduled maintenance today" and providing a link to check for maintenance times. On the right, there is a "Sign In" section with input fields for "Login ID" and "Password", a "Sign In" button, and links for "Forgot your Login ID?" and "Forgot or Need a Password?". A red arrow points to the "Forgot your Login ID?" link. Below the "Sign In" section is a "Smart Card Login" section with a "CAC | PIV" icon and a link to "Insert card then select Authentication Certificate". At the bottom right, there is a "New User" section with a "Create your myPay Profile" button and a "DFAS" logo.

2. Enter your Social Security Number and Email Address to have your Login ID emailed or enter your Social Security Number and Password to display your Login ID on screen.

**FORGOT LOGIN ID** ✕

If you have established a Login ID and have forgotten it, there are two methods to retrieve this information:

- You may enter your previously registered email address and your Social Security Number and we will email your Login ID to you.
- You may enter your Social Security Number and Password and we will display your Login ID.
- TIP: If you do not have enough information to complete this request, you should click Forgot your Password, come back to this screen to retrieve your Login ID using your SSN and the temporary Password.

OR

18 U.S.C. § 1030 prohibits unauthorized or fraudulent access to government computer systems. If the credentials you enter are not your own, you are in violation of this law and should exit this system immediately. Completing this action may subject you to a fine of up to \$5,000 or double the value of anything obtained via this unauthorized access, plus up to five years imprisonment.

3. Your Login ID will appear on the screen. Click Finish when you're ready to login using your Login ID and password.

**FORGOT LOGIN ID** ✕

Your LOGIN ID is:

\*\*\* Your LOGIN ID is NOT case sensitive. \*\*\*

Please use this Login ID the next time you log into myPay.

4. Your Login ID and password are the keys to keeping your retired or annuity pay account current, so be sure to remember them!