

Fall 2023

Director's Message

Greetings from Cleveland. The leaves are changing colors and the days are getting cooler and shorter. That means it is time for the fall edition of the Survivor Newsletter. We have a lot of information for you in this issue.

This newsletter focuses on news of special interest to survivors to keep you informed on what's happening with the Survivor Benefit Plan.

First, as of August, you only need to submit one annual eligibility document each year. The details about which document and when are in the article, "Simplifying Eligibility Verifications for SBP Annuitants." This change will reduce the paperwork required for you to keep your SBP payments coming.

Our website is quickly becoming the "go to" spot to get things done. We have a new Quick Tools page and it's a great place to find the tools you need: https://www.dfas.mil/raquicktools

Sometimes, survivors receive payments from different agencies and it can be confusing trying to figure which payment is coming from where. We have an article in this edition that will help you sort that out.

Tax season is just around the corner and we have a great article on what you can do now to make tax time as easy as possible. Be sure to read all about it in this article.

In addition to the website being the fastest way to get information, myPay is a great tool for survivors to use in managing your SBP account. If you don't already have a myPay account, we encourage you to get started. Please see the article about myPay for more information.

Lastly, we have some quick tips in our "Did you Know" article, along with the updated pay calendar for 2024. As a reminder, SBP pays on the first business day of the month. So if the first of the month falls on a weekend or holiday, you will be paid on the next business day.

Thank you so much for taking the time to read our newsletter. We are working hard every day to provide the best customer service possible and that starts with keeping you informed.

We hope you have a safe and happy holiday season.

Active Duty/Line of Duty Survivors Spotlight

Survivors: Are You Missing Important Information About Your Benefits Because Your Contact Information is Out of Date?

As a survivor, did you know it's important to keep your contact information updated with DFAS, DEERS, and your loved one's service to ensure you receive important information and your benefits? If we have updated contact information for you, we can inform you when there are program or policy changes, or if you need to provide us with information to keep your benefits coming.

How to Update Your Service

To update your contact information, please contact your service's long-term case management program:

• Army's Survivor Outreach Services

Email: usarmy.jbsa.imcom-hq.mbx.sos-survivor-advocate@mail.mil

Phone: 833-313-1960

• Navy Casualty's Long Term Assistance Program

Email: mill ltap@navy.mil Phone: 877-270-2162

Navy Gold Star Program

Phone: 888-509-8759

• Marine Corps Long Term Assistance Program

Phone: 866-210-3421, Ext. 2

• Air Force Families Forever Program (also for Space Force)

Phone: 866-299-0596

How to Update Your Address with DFAS

There are several ways to update your address if you are receiving Survivor Benefit Plan (SBP) payments for yourself or for a child. The easiest and most convenient way to update your address is by logging into myPay and updating it there:

https://mypay.dfas.mil.

If you don't have a myPay account, you can send us a letter by mail or fax (<u>see</u> <u>Contact Us</u> at the end of this newsletter) or you can upload your letter as a PDF using our askDFAS online upload tool: https://www.dfas.mil/raquicktools

Be sure to include your full name, your Social Security Number and the member's Social Security Number, and sign and date any written correspondence.

You can also call our Customer Care Center at 800-321-1080.

Active Duty/Line of Duty Survivors Spotlight – continued

How to Update Your Contact Information with the Defense Enrollment Eligibility Reporting System (DEERS)

Family members can update contact information after they're registered in DEERS. Options to update your information are:

- Log into milConnect: https://milconnect.dmdc.osd.mil/milconnect/
- Call 1-800-538-9552 (TTY/TDD: 1-866-363-2883)
- Fax updates to 1-800-336-4416 (Primary) or 1-502-335-9980 (Alternate)
- Mail updates to:
 Defense Manpower Data Center Support Office
 Attn: COA
 400 Gigling Road
 Seaside, CA 93955-6771

Please note: If you receive VA benefits, you also need to keep your contact information updated with the Department of Veterans Affairs. Find out how:

https://www.va.gov/change-address/

Active Duty/Line of Duty Surviving Spouses: If You Chose the "Optional Child Annuity" and Haven't Sent Your Paperwork, Please Take Action

This year brought big changes for surviving spouses and children of members who died on active duty or inactive duty, in the line of duty, and previously requested the Optional Annuity for Dependent Children. The National Defense Authorization Act for Fiscal Year 2020 repealed the authority for the Optional Annuity for Dependent Children as of January 1, 2023.

This means for the surviving spouse of an Active Duty/Line of Duty member who originally requested to have the Survivor Benefit Plan (SBP) annuity paid directly to an eligible dependent child or children, **the annuity must now revert to the surviving spouse** (if she or he submits documentation and is eligible).

Please check our special focus webpage for details regarding the changes: https://www.dfas.mil/sbp2023childoptrev

Surviving Spouses

If you are the surviving spouse of an Active Duty/Line of Duty member who requested to have the SBP annuity paid directly to an eligible dependent child or children and you have NOT submitted a Spouse Eligibility Packet, we need your information as soon as possible. Please download, fill out and submit the eligibility packet from our special focus webpage as soon as possible: https://www.dfas.mil/sbp2023childoptrev

Surviving Children

If you are the surviving child or the parent or guardian of a surviving child of an Active Duty/Line of Duty member whose surviving spouse requested to have the SBP annuity paid directly to the child or children at the time of the member's passing, please see our special focus webpage for more information: https://www.dfas.mil/sbp2023childoptrev

Special Note About Eligibility Verifications for Newly Eligible Surviving Spouses

Spouse SBP annuitants **under the age of 55** are required to verify each year they are not married. We realize that some of you just recently began receiving pay, so it may seem odd to need to provide eligibility verification so soon after the start of your SBP benefit payments. However, we do need a new completed, signed eligibility verification from you by the **first day of the month** of your birthday each year, so if you receive a request, please promptly complete and sign your document and return it to us. Please see the article in this issue "Simplifying Eligibility Verifications for SBP Annuitants."

Active Duty/Line of Duty Survivors Spotlight - continued

Active Duty/Line of Duty Survivors Spotlight - From Our Partners: All About the Online Survivor Benefits Reports (OSBRs)

The following links connect to information about the Online Survivor Benefits Reports (OSBR) for surviving spouses, eligible adult children and guardians of surviving children. You will be able to see the various financial benefits you should be receiving from all federal resources and view projected future payment amounts, which will include any recent changes in law. You will also learn about the Family Assistance Support Team (FAST) who can help you to access your reports, to include your initial OSBR. The interactive OSBR further allows you to input "what if" scenarios to your — and your family members' — education, employment, disability and marital status.

- MilLife Learning course: https://millifelearning.militaryonesource.mil/MOS/mcfp-prod/f?p=SIS:9:::::P9_ID:108
- Webinar: https://www.militaryonesource.mil/resources/webinars/online-survivor-benefits-report-overview-webinar-2/
- Podcast: https://www.militaryonesource.mil/resources/podcasts/military-onesource/online-survivor-benefits-reports-podcast/

Active Duty/Line of Duty Survivors Spotlight: News from Military OneSource - Free Tax Services

<u>MilTax</u> connects you with personalized support from tax consultants and access to e-filing software that includes industry-recognized security safeguards. Surviving spouses or dependents of service members who die while in an active duty status may be eligible for this free resource.

Find out more: https://www.militaryonesource.mil/financial-legal/tax-resource-center/miltax-military-tax-services/

Active Duty/Line of Duty Survivors Spotlight - News from Military OneSource: New Survivor Resources Webpage

Military OneSource has a new <u>"I am a Survivor" webpage</u> that offers information, resources and confidential support options for our military survivor community: https://www.militaryonesource.mil/role/survivor/

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Simplifying Eligibility Verifications for SBP Annuitants

As part of our work at DFAS Retired & Annuitant Pay to transform into an even more customer-friendly environment, we are simplifying eligibility verifications for SBP annuitants. Check out the good news below.

Changes to Simplify Eligibility Verifications for Annuitants

Beginning in August 2023, DFAS reduced the requirements for SBP annuitants to **one annual** eligibility determination. Previously, some SBP annuitants needed to complete multiple forms each year. Now, you will only need to complete and submit one annual verification each year.

Also, the two new annual eligibility verifications now have names that identify their purpose. Plus, their due dates are easy to remember: they are due the first day of the month of your birthday.

The three annual eligibility verifications for annuitants are now:

Survivor Benefit Plan-Marital Status Update (SBP-MSU)

The Survivor Benefit Plan-Marital Status Update (SBP-MSU) is required annually to confirm marital status and continued eligibility for the Survivor Benefit Plan. The SBP-MSU replaces the Certificate of Eligibility (COE). It is due the first day of the month of the annuitant's birthday.

School Certification

The DD Form 2788 Child Annuitant's School Certification and the Child Annuitant's Certification for Previous Attendance Letter are required annually to confirm full-time school attendance and marital status for continued eligibility for the Survivor Benefit Plan. The School Certification is due the first day of the month the annuitant's school year ends.

Note: School Certification requirements did not change, but it now serves as your only annual certification for the year (see information below).

Foreign Address Update for Mailed Check (FAUMC)

The Foreign Address Update for Mailed Check (FAUMC) is required annually only if an annuitant is receiving a check in the mail outside the United States and does not need to submit a School Certification or a Survivor Benefit Plan-Marital Status Update. The FAUMC replaces the Report of Existence (ROE). The FAUMC is due the first day of the month of the annuitant's birthday

Overview of Annual Eligibility Requirements

Child SBP Annuitants Ages 18-22 Who Must Submit a School Certification

Now, SBP annuitants who are currently required to submit a School Certification/Previous Attendance Letter won't need to complete any of the other annual eligibility documents. No more COE and, no more twice-a-year ROEs.

SBP Spouse/Former Spouse Annuitants Under 55 and Incapacitated Child Annuitants Ages 14 and Over Who Must Submit an Annual Certificate of Eligibility

We replaced the annual Certificate of Eligibility (COE) with the **Survivor Benefit Plan-Marital Status Update (SBP-MSU)**.

Previously, annuitants age 14 to 55 needed to submit a COE annually to provide their current marital status.

Now, annuitants age 14 to 55 will submit an annual Survivor Benefit Plan-Marital Status Update (SBP-MSU) instead of the COE.

SBP annuitants who are currently required to submit a School Certification/Previous Attendance Letter **won't** need to complete an annual Survivor Benefit Plan-Marital Status Update (SBP-MSU), formerly the COE.

We also have a new, convenient online upload tool on our website for returning the SBP-MSU. Once you complete and sign your SBP-MSU, you can save it as a PDF file, then upload it online at askDFAS. Find out more here: https://www.dfas.mil/askdfas

We also have emailed status notifications for the new SBP-MSU when submitted through AskDFAS.

Please note that we will still accept and process annuitant COEs in place of the new SBP-MSU during the period of the transition from the old process to the new, simpler process. If you owed a COE prior to August of 2023, you should complete and return it. You can also download the new SBP-MSU from our website Forms Library here (https://www.dfas.mil/raforms) and return that instead.

SBP Annuitants Who Receive a Check in the Mail to a Foreign Address

We replaced the twice-yearly Report of Existence (ROE) for SBP annuitants with an ANNUAL Foreign Address Update for Mailed Checks (FAUMC) letter.

Previously, annuitants who received a hardcopy check to a foreign address needed to complete and return an annuitant Report of Existence (ROE) twice each year. One ROE was due the month of their birthday and one ROE was due six months after their birthday. For annuitants who needed to submit an annual Certificate of Eligibility (COE) the month of their birthday, that COE took the place of the ROE due the month of their birthday but they still needed to submit a second ROE six months after their birthday.

Now, annuitants who receive a hardcopy check in the mail to a foreign address will only need to complete and return the new annual FAUMC once a year (due the first of the month of their birthday).

In addition, now, if an SBP annuitant receiving a hardcopy check in the mail to a foreign address is required to submit an annual Survivor Benefit Plan-Marital Status Update (SBP-MSU), the annual SBP-MSU submission will take the place of the FAUMC. This means, starting in August, an SBP annuitant **who is required to submit an annual SBP-MSU will not have to submit an FAUMC**, even if they are receiving a hardcopy check in the mail to a foreign address.

If the annuitant is a student SBP child annuitant age 18-22 who is required to submit an annual School Certification, they will not have to submit an annual SBP-MSU or an FAUMC.

We also have a convenient online upload tool on our website for returning the annuitant FAUMC. Once you complete and sign the FAUMC, save it as a PDF file, then you can upload it online at askDFAS. Find out more here: https://www.dfas.mil/askdfas

Please note, we will still accept and process annuitant ROEs in place of the new annuitant FAUMC during the period of the transition from the old process to the new, simpler process. If you owed an ROE prior to August of 2023, you should complete and return it. You can also download the new annuitant FAUMC from our website Forms Library here (https://www.dfas.mil/raforms) and return that instead.

Summary of New, Simpler Annual Requirements for SBP Annuitants

- If a child annuitant age 18-22 (not documented as incapacitated), the School Certification/Previous Attendance Letter is the only annual verification they need to submit.
- If a **child annuitant age 14-17** (not documented as incapacitated), the Survivor Benefit Plan-Marital Status Update is the only annual verification they need to submit.
- If caring for an incapacitated child annuitant age 14 or over, the Survivor Benefit Plan-Marital Status Update is the only annual verification they need to submit.
- If a **spouse/former spouse annuitant under the age of 55**, the Survivor Benefit Plan-Marital Status Update is the only annual verification they need to submit.
- If receiving a check in the mail outside the United States and do not need to submit a School Certification or a Survivor Benefit Plan-Marital Status Update, the Foreign Address Update for Mailed Check is the only annual verification they need to submit.

Find Out More About the Annuitant Eligibility Verification Changes

We have additional information about the changes on our "Manage Your SBP Annuity" webpage, including a downloadable PDF Public Fact Sheet with an overview of **what** is required, **when** it is mailed, and **when** it should be completed and returned: https://www.dfas.mil/managesbp

New Quick Tools Page Available for SBP Annuitants and Survivors

Here at DFAS Retired and Annuitant Pay, we're very busy working on ways to improve our customer service for you. And here's the latest example: **the Quick Tools page** on DFAS.mil.

What is the Quick Tools page? Think of it as a one-stop-shop for our most popular and often-requested tools. It's designed specifically for people who have a clear picture of what they need to accomplish and just need one simple place to find it.

One thing you'll immediately notice about the Quick Tools page is its organization. The webpage is neatly organized by customer group. As a valued member of the SBP annuitant/survivor community, there's a section just for you. Whether you're looking for the way to report a death, get a 1099-R tax statement reissued, utilize myPay, or use one of our helpful Form Wizards or convenient askDFAS online upload tools—this webpage will get you where you need quickly!

And just as we always do—we'll keep working on this page to make it most useful and current over time. We have even more great tools planned for you, so we'll make sure Quick Tools is always a quick stop to meet your needs.

You can find the Quick Tools page at https://www.dfas.mil/raquicktools.

Who Pays SBP and Who Pays DIC?

When you are receiving direct deposit payments to your bank account, it can be difficult to figure out which agency is paying which deposit.

Dependency and Indemnity Compensation (DIC) from the Department of Veteran's Affairs (VA) is the most common monthly payment Survivor Benefit Plan (SBP) annuitants receive in addition to SBP.

We hope this article will help you identify the differences between the two types of monthly payments.

Survivor Benefit Plan (SBP) - Overview

The Survivor Benefit Plan (SBP) is a Department of Defense program. It provides financial support to military spouses or children when a military member dies while on duty or after retirement (if the retiree chose to participate).

After the service member passes away, the SBP annuity is paid out **monthly** to the surviving spouse, or to the child or children of the member. The monthly payment is known as an **annuity** and the recipient of an SBP annuity is referred to as the **annuitant**.

There is only **one Survivor Benefit Plan (SBP) annuity**. It is paid **either** to the spouse **or** to the child/children. If paid to multiple children, the annuity is split into equal shares.

The Defense Finance and Accounting Service (DFAS) is the DoD agency that processes and makes DoD SBP payments.

SBP - Payments

SBP is paid on the **first of the month**. However, if the first falls on a weekend or holiday, SBP annuitants are paid on the **first business day** of month. For example, for the December 2023 entitlement, SBP annuitants are scheduled to receive payment on January 2, 2024.

A direct deposit of SBP in a bank account will be labeled similar to this:

"DEPOSIT - DFAS-CLEVELAND AR ANN PAY"

If there are multiple children receiving the SBP payment into the parent/guardian's bank account, there will be multiple SBP deposits (one for each child).

SBP annuity payments are subject to **federal income tax**.

SBP - Resources

Find out more about SBP: https://www.dfas.mil/managesbp

VA Dependency and Indemnity Compensation (DIC) - Overview

Dependency and Indemnity Compensation (DIC) is a tax-free monetary benefit paid to eligible survivors of military service members **who died in the line of duty** or eligible survivors of members **whose death resulted from a service-related injury or disease**.

DIC - Payments

There are a number of ways that VA Dependency and Indemnity Compensation payments are different than DOD Survivor Benefit Plan payments.

For example, DIC payments may be made for **BOTH** a surviving spouse and a surviving child or children. The SBP payment is made to either the spouse **OR** a surviving child or children.

DIC payments are **tax-free** for federal income tax purposes, while SBP payments are **subject to federal income tax**.

DIC payments are made **based on tables of standard benefits**, while SBP payments are based on an **individual member's retired pay**.

In addition, **DIC** is paid in one monthly deposit, even if the payment includes a spouse benefit and a benefit for a child or for multiple children.

A direct deposit of DIC in a bank account will be labeled similar to this:

"DEPOSIT - VACP TREAS 310 XXVA BENEF"

Dependency and Indemnity Compensation (DIC) is tax-free for federal income tax purposes.

DIC - Resources

Find out more about DIC:

https://www.va.gov/disability/dependency-indemnity-compensation

Your Next "To-Do" List Should Include Taxes

As you check off your next "to-do" list of chores and tasks, be sure to include preparation for filing your taxes. Yes, even though it is months before they are due, now is an important time to double check everything is correct with your personal information and documentation.

Start with myPay

The online tool DFAS offers to help you have a smooth tax season is myPay (https://mypay.dfas.mil). The most important step is to log in to your myPay account and update your mailing address – tax season is much easier when your address on file with DFAS is the same as your address on file with the IRS.

myPay offers printing or downloading of your tax statements for your annuity pay. You can print/download your current year tax statement, as well as prior year 1099-Rs (up to two prior years for annuitants). In addition, you'll have earlier access to your 1099-R tax statement in myPay. Statements are generally available in myPay in late December, while paper copies aren't mailed until mid-to-late January.

If you haven't logged in to myPay in a while, this is a good time to log in and update your password, before the busy tax season.

See our <u>myPay article</u> in this issue for information about requesting/changing a password and a reminder on how to reactivate your myPay account or how to set up your login for the first time.

Changing Your Federal Withholding

It's easy to change the amount withheld for federal taxes on the myPay site by clicking on the Federal Withholding link.

Once there, click on the yellow pencil to go to the edit page. The blue bar tells you when you can expect the changes to go into effect.

Changing Your Federal Withholding Using an IRS Form W-4P

The IRS Form W-4P is the "Withholding Certificate for Periodic Pension or Annuity Payments" form and functions much the same way a W-4 does for income tax withholding. Find it on our **Forms Library webpage.**

State Taxes

DFAS cannot withhold state taxes for annuitants. For information on changes or questions about what is or is not taxable in your state, contact your state department of revenue.

Reminder: You Can Request a Duplicate 1099-R Using Our askDFAS Tool

If you are not a myPay user, you can get your 1099-R sent to your mailing address on record or a one-time, temporary mailing address by submitting your request online via askDFAS. Plus, you can request a prior year 1099-R. Your duplicate 1099-R should be in the mail within 10 business days.

Please note that 2023 tax year 1099-R reissues cannot be mailed prior to February 12, 2024.

Find more information at: http://www.dfas.mil/managesbp

myPay: How to Reactivate Your Account or Get Started

myPay is an online tool for getting your tax documents, as well as managing your annuitant pay account year-round.

myPay provides access to a range of information about your payments and lets you easily update your contact information, tax withholding, or download your tax documents.

Reactivating Your myPay Account

We know some of you only use myPay once a year to get your 1099-R during tax season. Then, when you do try to access your account, you discover your password is expired, lost or forgotten. If this sounds like something that has happened to you, please update your password now, before the tax season starts. Waiting to update your password might mean delays in accessing your tax documents.

If your myPay account is in an inactive status because your password has expired, you can follow the simple steps below to reactivate your account.

- 1. Go to https://mypay.dfas.mil in your web browser on a computer or connected device.
- 2. Click on the "Forgot or Need a Password?" link
- 3. Enter two of the following: your Login ID, Social Security Number and/or registered email address (previously registered in myPay). Check the box affirming you are the account owner, and click "Continue."
- 4. If you previously set up the security questions, you'll be presented three security questions to answer. When finished answering the questions, click "Check my Answers."
- 5. If you answer the security questions correctly, you will be able to reset your password online.

If you haven't set up security questions or answer them incorrectly, you'll get the option to have a temporary password sent to you. You can choose to send the temporary password to:

- A) Your mobile phone via text if your mobile phone number is registered in myPay; OR,
- B) The mailing address you have on file with DFAS in your annuity pay account.

When you receive the temporary password, go back to myPay and log in to reactivate your account.

Getting Started with myPay

If you're not yet using myPay, it's easy to get started.

You can request an initial password on the myPay homepage using the "Forgot or Need a New Password" link. The password will be mailed to the address you have on file with DFAS in your annuity pay account and you should receive it in about 10 business days (for domestic mailing addresses).

Once you receive your password in the mail, you can return to the myPay homepage and create your myPay profile using your Social Security Number and the password you received in the mail.

If You Need Assistance with myPay

If you need assistance accessing your myPay account, please contact the myPay Customer Care Center toll-free at 1-888-332-7411 or at 1-317-212-0550.

Did You Know?

We recognize the laws and regulations governing military annuity pay are complex and can be difficult to understand. In each issue of the DFAS Survivor SBP Newsletter, we will share a few helpful tips and tidbits for survivors.

- **Did You Know:** When you fill out an IRS Form W-4P and submit it via myPay, mail, or fax it to DFAS Military Annuitant Pay, we will withhold federal income taxes from your annuity payment. Every January, we will issue a 1099-R statement that you will need to complete your tax return.
- **Did You Know:** Surviving spouses maintain their eligibility for SBP until death, as long as they do not remarry before the age of 55. If the annuitant remarries before age 55, annuity payments will stop. However, if the marriage of an annuitant (who remarried before age 55) later ends for any reason, their eligibility for the annuity is reinstated, effective on the first day of the month the marriage ends. The annuity payments will be restarted, once DFAS has received and processed the notification and documents.
- **Did You Know:** DFAS recognizes various types of third party representation for those annuitants needing help in managing their account. However, one type of representation DFAS does not recognize for annuitants is a Durable Power of Attorney (DPOA). Currently DFAS is authorized by law to accept a DPOA only for retiree accounts. We will keep you up to date if this situation changes. A detailed explanation of third party representation can be found at: https://www.dfas.mil/annthirdparty
- **Did You Know:** SBP child annuitants between 18 and 22 years old must regularly certify their status as an unmarried, full-time student to continue to receive annuity payments. For both high school and college student turning 18 and over 18, we will now also use the annual DD 2788 School Certification Form as the annual COE/SBP-MSU instead of sending a separate verification to submit each year.
- **Did You Know:** There are several ways to change your address? The easiest and most convenient way to update your address is by logging into myPay and updating it there. If you don't have a myPay account, you can also call our customer care center at 800-321-1080, or you can send us a letter by mail, by fax or by uploading it using our askDFAS online upload tool. Be sure to include your full name, your Social Security Number and the member's Social Security Number, and sign and date any written correspondence.
- **Did You Know:** In addition to keeping your mailing address updated with DFAS, it's important to keep your information current with your loved one's Branch of Service if you are a surviving spouse or child of a member who died on active duty or inactive duty, in the line of duty. Please see our Active Duty/Line of Duty Survivors Spotlight in this issue for more information.

Did You Know? DFAS Webpages for Survivors

- Manage your SBP annuity: https://www.dfas.mil/managesbp
- **Quick Tools:** https://www.dfas.mil/raquicktools
- SBP 2023 Active Duty/Line of Duty child option reversion: https://www.dfas.mil/sbp2023childoptrev
- Understanding SBP, DIC, SSIA: https://www.dfas.mil/sbpdicssia
- SBP-DIC offset phased elimination: https://www.dfas.mil/sbpdicnews
- School Certifications: https://www.dfas.mil/schoolcerts
- Claim retiree Arrears of Pay: https://www.dfas.mil/retireeaop
- Start an SBP annuity: https://www.dfas.mil/startsbp
- askDFAS: https://www.dfas.mil/askDFAS (click on Retirees & Annuitants)
- **DFAS Facebook:** https://www.facebook.com/DFASOfficial
- myPay: https://mypay.dfas.mil

2024 Pay Calendar

To help you plan for 2024, below is a list of the days you should expect to receive your pay. Retired and annuitant pay is due on the first of the month. However, if the first falls on a weekend or holiday, retirees are paid on the last business day of the month and annuitants are paid on the first business day of month.

For example, for December 2023, retirees will receive payment on December 29, 2023. However, annuitants are scheduled to receive payment on January 2, 2024. Please see the chart for each month in 2024.

Entitlement Month	Retired Pay Date	Annuitant Pay Date
September 2023	September 29, 2023	October 2, 2023
October 2023	November 1, 2023	November 1, 2023
November 2023	December 1, 2023	December 1, 2023
December 2023	December 29, 2023	January 2, 2024
January 2024	February 1, 2024	February 1, 2024
February 2024	March 1, 2024	March 1, 2024
March 2024	April 1, 2024	April 1, 2024
April 2024	May 1, 2024	May 1, 2024
May 2024	May 31, 2024	June 3, 2024
June 2024	July 1, 2024	July 1, 2024
July 2024	August 1, 2024	August 1, 2024
August 2024	August 30, 2024	September 3, 2024
September 2024	October 1, 2024	October 1, 2024
October 2024	November 1, 2024	November 1, 2024
November 2024	November 29, 2024	December 2, 2024
December 2024	December 31, 2024	January 2, 2025

Contact Us

DFAS Retired & Annuitant Pay Website

https://www.dfas.mil/retiredmilitary

DFAS Retired & Annuitant Pay Mailing Addresses

Annuitants:

Defense Finance and Accounting
Service
U.S. Military Annuitant Pay
8899 E 56th Street
Indianapolis IN 46249-1300

Retirees:

Defense Finance and Accounting Service U.S. Military Retired Pay 8899 E 56th Street Indianapolis IN 46249-1200

DFAS Retired & Annuitant Pay Phone and Fax Numbers

Customer Care Phone:

Toll-free: 800-321-1080 Local: 317-212-0551 DSN: 699-0551

Annuitant/Survivor Pay Fax:

800-982-8459

myPay Customer Care:

https://mypay.dfas.mil

Phone: 888-332-7411