



Retiree Newsletter

December 2019

Director's Message

Greetings from Cleveland!

Did this year go by as fast for you as it did for us? As I look back at 2019, and see all of the new initiatives we started, it's no wonder the time passed so quickly.

Of course, as the year comes to a close, we start a new tax season, the busiest time of year for DFAS. Did you know that your retired or annuitant pay 1099-R is available in myPay before 2019 even ends? If you're in myPay, you could be working on your taxes early in January, with your 1099-R downloaded from your myPay account. And with the refresh earlier this year, myPay is now simpler, streamlined and more mobile-friendly. That means it's easier to manage your pay account on your smartphone or tablet web browser. This newsletter has a great article on accessing your myPay account.

Second, we are excited about our new, helpful tools to help you fill out and send us required forms and documentation quicker and easier. They include Form Wizards, how-to checklists and videos, and online upload tools. Please see the article in this issue.

Third, you may have heard that Congress has proposed phasing out the SBP-DIC offset. If that becomes law, we will post information and updates on our website on a new page called "SBP-DIC News: www.dfas.mil/sbpdicnews

We also want you to note that we have added a new webpage that outlines the typical processing times for the most common requests we receive, including new retirements, account changes, CRDP/CRSC, Arrears of Pay, and starting an SBP annuity. Please check it out: www.dfas.mil/retiredmilitary/about/How-Long-Does-It-Take

You might not be aware of all of the convenient options we provide for you to get the information you need regarding your retired or annuitant account, so we have outlined them in this issue.

Finally, our website has a lot of helpful information. I hope you will take a few minutes to check it out: www.dfas.mil/retiredmilitary

Thank you for your service to our great country. We are proud to serve those who have served and we wish you and your family a safe and happy holiday season.

Tax Season is Here Again

As we enter another tax season, we want to make sure you are aware of all the options you have for getting your tax documents.

We recommend you take advantage of myPay. A myPay account is your one-stop source for all of your most important retired pay information, including your 1099R.

In fact, by the time you read this newsletter, retiree 1099-Rs will be available in myPay (December 19, 2019) and annuitant 1099-Rs will be available two days later (December 21, 2019).

If you have requested your 1099-R to be mailed, it will be mailed via U.S. Postal Service no later than January 31, 2020.

Get your 1099-R and pay information 24/7 in myPay

The fastest and most secure way to obtain a copy of your 1099-R is through myPay. Retirees and annuitants can log in to myPay, and print a 1099-R from the comfort of their home. Instructions are at:

<https://myPay.dfas.mil>

If you're not using myPay, now is a great time to get started. With the refresh this spring, myPay is now simpler, streamlined and more mobile-friendly. That means it's easier to manage your pay account using the web browser on your computer or with a connected device, like your smartphone or tablet.

The advantage of using myPay is that your 1099-R tax statement will be available much sooner in myPay than through postal mail. 1099-Rs generally become available in myPay in late December, while paper copies aren't mailed until later in January. In addition, in myPay you can download or print your current year tax statement, as well as prior year 1099-Rs (up to four prior years for retirees and up to two prior years for annuitants).

While you're in myPay, you can also easily check to make sure we have your correct mailing address and email address.

It's easy to get started with myPay

If you've never used myPay, you can request an initial password on the myPay homepage using the "Forgot or Need a Password" link. The password will be mailed to the address you have on file with DFAS and you will receive it in about 10 business days.

Once you receive your password in the mail, you can return to the myPay homepage and log in with your social security number and the password you received in the mail to create your myPay profile.

We have a downloadable [step-by-step Get Started Guide](#) to myPay on our website and a how-to video on the [DFAS YouTube](#) channel.

Reactivating your myPay account

We know that some of you only use myPay once a year to get your 1099-R during tax season. Then, when you do try to access your account, you discover that your password is expired, lost or forgotten. If this sounds like something that has happened to you, please update your password now. Waiting to update your password might mean longer wait times and potential delays in receiving your tax documents.

If your myPay account is in an inactive status because your password has expired, you can follow the simple steps below to reactivate your account.

1. Go to mypay.dfas.mil in your web browser on a computer or connected device
2. Click on the "Forgot or Need a Password?" link and enter your Login ID or Social Security Number
3. Choose to send a temporary password to your email or mailing address of record
4. When you receive the temporary password, go back to myPay and log in to reactivate your account.

The self-service options available through myPay simplify the management of your military retirement or annuity and give you access to personalized information about your account.

Additional ways to get your 1099-R

If you are not using myPay, we offer other convenient options to get or replace an IRS Form 1099-R.

1. For retirees, if your mailing address on file with DFAS is current, you can **get a copy of your 1099-R through our telephone self-service option**. To use telephone self-service:

Call 800-321-1080

- Select option "1" for Self-Serve
- Select option "1"
- Enter your Social Security Number when prompted
- Your 1099-R should be in the mail within 7-10 business days to the address we have on record.

Please note that 1099-R reissues requested through the telephone self-service option cannot be mailed prior to February 10, 2020.

2. If the address you have on file with DFAS is out of date and you are not a *myPay* user, you (both retirees and annuitants) can **get your 1099-R sent to a one-time, temporary mailing address, or to your mailing address on record by submitting your request online**. Plus, you can request prior year 1099-Rs. You will receive your 1099-R in the mail in seven to ten business days. Find instructions at:

<https://go.usa.gov/xPh7H>

Please note that 1099-R reissues requested through AskDFAS cannot be mailed prior to February 10, 2020.

3. If you prefer traditional mail, you can **send us a written request by fax or mail**, but please make sure you leave time for processing. It can take up to 30 days to process requests received by fax or mail. Find instructions at:

<https://go.usa.gov/xPh7M>

Please note that 1099-R reissues requested via written request cannot be mailed prior to February 10, 2020.

4. **Members with unique situations can speak directly to one of our customer care representatives**. Depending on call volume, you may have to wait on hold while we assist other customers. For more information, check out:

<http://go.usa.gov/xPh7f>

Please note that 1099-R reissues requested from our customer care center cannot be mailed prior to February 10, 2020.

Changing your federal tax withholding

If you need to change your withholding, you can do it easily in myPay. Or you can fill out and mail an IRS Form W-4 if you are a military retiree or an IRS Form W-4P if you are an SBP annuitant. Be sure to use the 2019 forms if you are sending the form before January 1, 2020. The forms are available on the IRS website and are also linked from our [Forms](#) page.

The Internal Revenue Service (IRS) recently published a new version of Form W-4, Employee's Withholding Certificate, for the 2020 tax year. Implementation of the new form in the military retired pay system is underway, but not yet complete.

Please note: **You are not required to file a new Form W-4.**

Additional updates regarding the 2020 W-4 form processing will be published in the Latest News area of our website and in our other retiree communications.

DFAS customer service representatives cannot provide tax advice or recommendations on withholding. Please consult a tax professional if you have questions about your taxes.

The IRS offers a Tax Withholding Estimator

The IRS has a new online Tax Withholding Estimator to help you determine how much tax you need to have withheld. The calculator helps taxpayers estimate if the right amount is being withheld from their income to cover their tax liability. The estimator uses a simple, six-step question-and-answer format using information like marital or filing status, income, withholding, adjustments, deductions and credits.

The mobile-friendly estimator replaces the Withholding Calculator:
www.irs.gov/individuals/tax-withholding-estimator

Making Forms Easier to Fill Out and Submit

This year, we began rolling out a series of new tools to help retirees and annuitants fill out and submit forms easily and correctly. The tools include helpful PDF Form Wizards, how-to checklists, how-to videos, and AskDFAS online upload tools. And next year, we have more coming.

DFAS receives a high percentage of forms we are unable to process, often because a form is missing information or a signature. We know it is frustrating for you when we are unable to fulfill your request because of missing information or signatures. We hope these tools will make the processes easier by reducing the number of incorrect documents that cause delays and by allowing digital submissions.

Right now, here are the helpful form tools that are available:

SF 1174 - for claiming a retiree's Arrears of Pay

In late September, we launched a package of form tools for the SF 1174, for claiming a retiree's Arrears of Pay. The package includes a Form Wizard, an AskDFAS online upload tool, and a how-to checklist and video. Find out more:

www.dfas.mil/retiredmilitary/survivors/1174RetireeAOP

DD 2656-7 - for starting an SBP annuity

In late October, we launched a package of form tools for the DD 2656-7, for starting an SBP annuity. The package includes a Form Wizard, an AskDFAS online upload tool, and a how-to checklist and video. Find out more:

www.dfas.mil/retiredmilitary/survivors/ApplySBP

DD 2788 - School Certifications

We launched the first customer-facing AskDFAS online upload tool in late July, for the DD Form 2788 (Child Annuitant's School Certificate) for SBP child annuitants 18 years and over who need to certify they are in school full-time to continue to receive annuity payments. In September, we added a how-to checklist, and in October, we began sending monthly emailed SmartDoc reminders to those student SBP annuitants who have a valid email in myPay and an upcoming deadline to submit a School Certification form. Find out more:

www.dfas.mil/retiredmilitary/survivors/School-Certifications

Forms Page

All of the form tools are available from the Forms page on our website. We are also working on redesigning the Forms page. The new Forms page will make it easier for you to find the form you need based on the request you are making, instead of needing to know the form number. It will also include links to the helpful form tools, instructions, and links to webpages for additional information.

www.dfas.mil/retiredmilitary/forms

PDF Form Wizards

The Form Wizards “take the form out of the form” by having the customer answer a series of questions. Once they have answered the questions, the wizard automatically places their answers in the correct areas of the form and generates a ready-to-print PDF of the completed form. Customers can also save a PDF of the generated form to their own computer.

The wizards are designed to generate a printable version of the filled-out forms, since these forms require a “wet” signature and in some cases, witnesses or notaries.

The PDF Form Wizards can only be used on a Windows or MAC computer with compatible PDF software, such as the free Adobe Acrobat DC.

How-to checklists and videos

The new how-to checklists provide a different kind of help, by explaining the information that needs to be included on a form, and additional documentation that may be needed. The videos complement the checklists with visual instructions. Both also have a reminder to sign the form, which is one of the major omissions that prevent us from processing a form.

AskDFAS online upload tools

The new AskDFAS online upload tools allow some forms and the required documentation to be uploaded and submitted through AskDFAS on the DFAS.mil website, which is also accessible on a mobile browser.

To use the new online tool to submit a form, customers just need to fill in the required information in the online screen, and then upload a PDF of their completed and signed form and documentation.

Please note the AskDFAS online upload tools can only accept the specific form and documentation noted on the upload tool. Other requests or documents cannot be processed through the online upload tools.

We have more helpful tools coming in 2020. Watch the Latest News area of our website for news:

www.dfas.mil/retiredmilitary

What to Expect in Your Year-End Mail from DFAS

For those of you who still request postal mail from us, each December we mail your 1099-R, which is the Internal Revenue Service (IRS) form for reporting retirement or annuity distributions, along with a special print edition of this newsletter with important news you need to know for the coming year.

We also send a Cost of Living Adjustment (COLA) change Retiree Account Statement (RAS), which shows the change in your gross and net pay that occurs when Congress passes a Cost of Living Adjustment (COLA) to your pay. This RAS also includes other changes, including premium changes for any insurance allotments, such as TRICARE.

It's important to note that the Statement Effective Date on the COLA change RAS is the first of December, so the Year-to-Date Summary figures are only for 11 months (they do not include your December payment). Therefore, the Year-to-Date Summary figures on this RAS will not match the figures on your 1099R.

You will also receive a second RAS in the year-end mail with your updated federal income tax withheld based on the updated tax tables for 2019. This RAS will have an effective date of January 1, 2020.

If you have opted to receive electronic mail, you will not receive this mailing. Your 1099R and COLA change RAS' are conveniently available to print or download from myPay.

Check the SBP-DIC News Webpage for Information on the SBP-DIC Offset Phased Elimination

Congress included a phased elimination of the SBP-DIC offset in the 2020 National Defense Authorization Act, titled ""Phase-Out of Reduction of Survivor Benefit Plan Survivor Annuities by Amount of Dependency and Indemnity Compensation."

Although the NDAA has not yet been signed into law, we want to make sure you know where to get information on how this change, if passed, may affect SBP annuitants.

We have added a new webpage called "SBP-DIC News" where we will post information on the status of the implementation of this new law, once passed.

Please plan to check this webpage for updates:

www.dfas.mil/sbpdicnews

You can also learn more about SBP, DIC and SSIA on this webpage:

www.dfas.mil/retiredmilitary/survivors/Understanding-SBP-DIC-SSIA

2020 CRDP/CRSC Open Season

The 2020 CRDP/CRSC Open Season is January 1-31, 2020. Retirees who are eligible for both CRDP and CRSC will receive an Open Season Letter with the amount of their entitlements. Follow the instructions on the letter. **Only return the letter to DFAS to change your current election for 2020.** Your election must be postmarked by January 31, 2020.

2020 Cost of Living Adjustment and Pay Schedule

Based on the increase in the Consumer Price Index, there will be a 1.6 percent Cost of Living Adjustment (COLA) for most retired pay and Survivor Benefit Plan annuities, and the Special Survivor Indemnity Allowance (SSIA), effective December 1, 2019.

With the COLA applied, the maximum amount of SSIA payable is \$323.

Retirees will see the change in their December 31, 2019 payment and annuitants in their January 2, 2020 payment.

The 2020 pay schedule is online at:

www.dfas.mil/retiredmilitary/manage/payschedule

Annuitant CEI Change

As you may know, when an annuitant's account is suspended for more than six months, we need a Certificate to Establish Identity (CEI). **To make it easier for annuitants to submit this certificate, we changed the policy to add notaries and the branch of service retiree service organizations to the list of authorized officials who can verify identity and sign the CEI.** The other authorized officials are legal service offices (such as courts or law enforcement), Survivor Services Offices, and the disbursing office at an armed forces base or post. We are in the process of updating the CEI certificate, letters, and other communications.

Who to Contact for Pay or Benefit Questions

DFAS Retired and Annuitant (R&A) Pay

DFAS R&A Pay is primarily a payroll office. We establish and maintain military retired pay, annuity accounts, and issue monthly payments to both military retirees and their eligible survivors, including the following:

- Active and Reserve/Guard Retirement payments
- Temporary and Permanent Disability Retirement payments
- Concurrent Retirement and Disability Pay
- Combat-Related Special Compensation payments
- Survivor Benefit Plan payments

We have an extensive website with information on all of these topics at:

<https://go.usa.gov/xPhuY>

There is a new webpage on the Retired & Annuitant Pay website that lists the current typical **processing time frames** for R&A Pay actions. The webpage is under the "About R&A Pay" menu item on the www.dfas.mil/retiredmilitary and is called "[How Long Does It Take?](#)"

www.dfas.mil/retiredmilitary/about/How-Long-Does-It-Take

There is also a range of frequently asked questions on our AskDFAS page, where you can also submit a question online, change a retiree mailing address, report the death of a retiree, and order a reissue copy of your 1099-R:

<http://go.usa.gov/xPh7p>

If you need speak to a customer service representative, please call 800-321-1080 or 216-522-5955 Monday through Friday, from 8 a.m. to 5 p.m. Eastern Time.

Department of Veterans Affairs

The Department of Veterans Affairs (VA) provides services to former members of the military, not just those who are retired from the military.

If you are disabled, the VA establishes your level of disability compensation, and handles any changes or updates. These include:

- Additional (tax-free) benefit for veterans injured while in the service
- Ratings for service-connected disability codes
- Ratings for Special Monthly Compensation
- Individual Unemployment ratings
- Re-rating you if you feel your disability has increase

The VA also administers pensions, educational programs, home loans, life insurance, vocational rehabilitation, survivors' benefits (such as Dependency and Indemnity Compensation-DIC), medical benefits and burial benefits.

If you have questions or concerns about any of these topics, please contact the VA at 800-827-1000 or visit their website at:

www.va.gov

Veterans' Group Life Insurance (VGLI):

Veterans' Group Life Insurance (VGLI) is a VA program that allows you to continue life insurance coverage after you separate from service. If you have questions about this program, please contact them at: 800-419-1473

<https://www.benefits.va.gov/insurance/vgli.asp>

Branches of Service

The Army, Navy, Marine Corps and Air Force assist in the transition from active duty to retired life and make determinations for some entitlement programs, such as Combat-Related Special Compensation.

The branches issue your retirement orders. Remember, you MUST have retirement orders from your branch of service before we can establish your military retired pay account.

Please contact your Branch of Service for assistance with the following items:

- CRSC eligibility determinations
- Applying for retirement or retirement eligibility
- Retirement orders
- Legal name changes
- Assistance with making Survivor Benefit Plan decisions and changes

Army

888-276-9472

<https://www.army.mil>

Navy

866-827-5672

<https://www.navy.mil>

Air Force

800-525-0102

<https://www.af.mil>

Marines

800-336-4649

<https://www.marines.mil>

TRICARE

If you have questions about your TRICARE allotment or enrollment premium, please contact TRICARE. DFAS can only start, stop, or change a TRICARE allotment with direct instruction from TRICARE.

East Region (formerly North and South Regions):

Visit: <http://www.tricare-east.com>

Call: 1-800-444-5445

West Region:

Visit: <http://www.tricare-west.com>

Call: 1-844-866-WEST (9378)

The Federal Employees Dental and Vision Insurance Program - FEDVIP

If you enrolled in the FEDVIP dental and/or vision insurance program, BENEFEDS is the government-authorized and OPM-sponsored enrollment portal that eligible participants use to enroll in FEDVIP coverage. BENEFEDS.com is available 24 hours a day, 7 days a week, and accessible via computer, cell phone, and tablet. If you have enrollment questions, and do not have access to the internet, please call the BENEFEDS Customer Service Center at 1-877-888-FEDS (1-877-888-3337) or TTY 1-877-889-5690, Monday through Friday, from 9 a.m. to 7 p.m. (ET).

Defense Enrollment Eligibility Report System (DEERS)

The Defense Enrollment Eligibility Reporting System is a way of verifying who is eligible to receive government-sponsored TRICARE medical benefits. You may also contact DEERS for questions related to ID cards:

800-538-9552 (East Coast)

800-334-4162 (West Coast)

800-527-5602 (Alaska and Hawaii)

https://milconnect.dmdc.osd.mil/milconnect/public/faq/Contacts_and_Help-Contact_Support

AAFES exchange store

Contact the Army and Air Force Exchange Services (AAFES) for your Military Star Card and Exchange Credit Program questions: 877-891-7827

<https://www.myecp.com/HtmlPages/ContactUs>

Navy exchange store

Contact the Navy Exchange (NEX) for your Military Star Card and Exchange Credit Program questions: 877-891-7827

<https://www.myecp.com/HtmlPages/ContactUs>

National Personnel Records Center

The National Personnel Records Center, Military Personnel Records is the repository of military personnel, health, and medical records of discharged and deceased veterans of all services during the 20th century. Contact the National Personnel Records Center for a copy of your DD214: 866-272-6272

<https://www.archives.gov/veterans/military-service-records>

Internal Revenue Service (IRS)

Contact the IRS for tax related questions and to request a copy of a blank W-4 or W-4P form. 800-829-1040

<https://www.irs.gov>

Office of Personnel Management (OPM)

Contact the Office of Personnel Management for information regarding federal employee retirement information: 888-767-6738

<https://www.opm.gov>

Thrift Savings Plan (TSP)

For information about your thrift savings plan account, please contact TSP at: 877-968-3778

<https://www.tsp.gov/ParticipantSupport/Content/contact/index.html>

Convenient Options for Getting Pay Information and Making Pay Account Updates

Instead of waiting on hold to talk to a customer service representative, you can use these convenient self-service options for getting your retired or annuitant pay information, and for making updates to your pay account.

Retirees

Retirees - Use myPay for statements and tax documents:

<https://mypay.dfas.mil>

- View/print/save a Retiree Account Statement
- View/print/save a CRSC statement
- View/print/save a current year IRS Form 1099-R and up to four prior year 1099-Rs
- View/print/save the IRS Form 1095 for reporting Affordable Care Act information
- Turn On/Off Hard Copy for RAS, 1099-R, IRS Form 1095
- View/print/save an official Verification of Pay letter
- View Court Orders

Retirees - Use myPay for Retired Pay account updates:

<https://mypay.dfas.mil>

- Change mailing address or email address
- Change federal and state tax withholding
- Change Direct Deposit information
- Add or change beneficiary for Arrears of Pay (final retired pay payment)
- Check RAS for SBP election information
- Start, stop or change allotments

Retirees - Use myPay for these myPay account options:

<https://mypay.dfas.mil>

- Set up a Limited Access Account
- Newsletter Alert Notifications - turn on/off
- Tax Statement Alert Notifications - turn on/off
- Change login ID or password for myPay

- Password on Demand for myPay, including online password reset

Note: Please see the Tax Season article in this issue for information on reactivating your myPay account or setting up a first-time myPay account.

Retirees - Use the online AskDFAS option to:

<http://go.usa.gov/xPh7p>

- Request a current year IRS Form 1099-R or up to two prior year 1099-Rs mailed to an address on record or to a one-time-only, temporary address
- Request a 1095 tax statement
- Change mailing address
- Report the death of a retiree

Retirees - Use the telephone self-serve option to:

Request a current year IRS Form 1099-R or up to two prior year 1099-Rs mailed to address on record:

Call 800-321-1080

Choose option 1 for self-serve

Choose option 1 for retiree

Choose option 1 to request 1099-R

Annuitants

Annuitants - Use myPay for statements and tax documents:

<https://mypay.dfas.mil>

- View/print/save an Annuitant Account Statement
- View/print/save a current year IRS Form 1099-R and up to two prior year 1099-Rs
- Print/save a Certificate of Eligibility
- Print/save a Report of Existence

Annuitants - Use myPay for Annuity Pay account updates:

<https://mypay.dfas.mil>

- Change mailing address or email address
- Change federal tax withholding
- Change Direct Deposit information
- Submit a Certificate of Eligibility
- Submit a Report of Existence

Annuitants - Use myPay for these myPay account options:

<https://mypay.dfas.mil>

- Set up a Limited Access Account
- Newsletter Alert Notifications - turn on/off
- Tax Statement Alert Notifications - turn on/off
- Change login ID or password for myPay
- Password on Demand for myPay, including online password reset

Note: Please see the Tax Season article in this issue for information on reactivating your myPay account or setting up a first-time myPay account.

Annuitants - Use the online AskDFAS option to:

<http://go.usa.gov/xPh7p>

Request a current year IRS Form 1099-R or up to two prior year 1099-Rs mailed to address on record or to a one-time-only, temporary address.

News from Our Partners: TRICARE – Qualifying Life Events

Outside of Open Season, beneficiaries can only enroll in or make changes to their TRICARE health plan if they experience a Qualifying Life Event (QLE). A QLE is a certain change in your life, such as marriage, birth of a child, or retirement from active duty, which may mean different TRICARE options are available to you.

A QLE opens a 90-day period for you to make eligible enrollment changes. When you retire from Active Duty, you and your family members have 90 days to enroll in a health plan. Otherwise, you will only be eligible for care at a military hospital or clinic; at which point, you can only enroll in a plan during Open Season or following another QLE. If you don't enroll in a TRICARE health plan within 90 days of retirement, you may request a retroactive enrollment within 12 months of your retirement date.

To learn more, visit <https://www.tricare.mil/LifeEvents/Retiring>

News from Our Partners: Army Emergency Relief

Army Emergency Relief was founded in 1942 to provide aid to the brave service members who fought in World War II, many of whom had left higher paying jobs to serve their country. For 78 years AER's mission has been to strengthen the financial readiness of Soldiers and their families by providing support to our comrades experiencing hardship. The success of AER's mission is made possible by donations from Soldiers like you.

Each spring the Army leads a campaign, not only to ask for your support, but to inform Soldiers about the assistance AER provides. Many of our donors have shared how AER assisted them during their time in service. Last year a retired Soldier wrote:

"I may have retired a Master Sergeant, but I never forgot the help I received as a Private from AER. It made it easy to contribute over the course of my 25 year career."
Samuel J. Canty, Master Sergeant, Retired

Retired Soldiers, Soldiers for Life, are eligible to receive the same level of AER assistance as an Active Duty Soldier. Over the last five years, AER provided an average of \$15 million in assistance per year to retired Soldiers for financial emergencies such as: home repairs following natural disasters, medical bills not covered by Tricare, and more (over 30 categories of assistance).

One of AER's lesser known programs is our need-based scholarships for spouses and dependents. In 2018, we provided \$4.5 million to the families of retired Soldiers. While this assistance may not be an emergency, it is still needed.

Even a small monthly donation will help provide for current and future generations of Soldiers, both active and retired. Please join our Legacy of Caring and offer a hand up to your fellow Soldiers in need.

News from Our Partners: Armed Forces Retirement Home now offering residency opportunities for married couples

The Armed Forces Retirement Home (AFRH), with locations in Gulfport, Miss. and Washington, D.C., is now welcoming new categories of married couples to apply for residency.

Veterans who are married to each other and meet eligibility requirements in their own right continue to be welcome to live at AFRH.

Now, married veterans who served twenty or more years on active duty, and whose spouse does not meet AFRH's eligibility requirements, may have their spouse join them in living at AFRH.

Spouses who don't meet AFRH's veteran eligibility requirements are those who have less than a 50% service-connected disability or who did not serve in a theater of war during a time of war declared by Congress, and those who did not serve in the military.

To be considered, this category of spouses must have been married to the veteran at the time of the veteran's retirement from the service. Widows/widowers of deceased veterans are not eligible for consideration.

The Home has immediate availability at our Gulfport, Miss. location, featuring rooms with 480 square-feet of living space for married couples, including a dinette, private bathroom/shower and closet.

The Home also has immediate availability for married couples at our Washington, DC location, featuring 560 square-feet of living space in adjoining rooms. In Washington, DC, the adjoining rooms each have a private shower/bath and a walk-in closet.

Monthly fees at both locations include three daily meals, a host of services and amenities, and wellness programs – including recreation activities and a variety of trips.

Further details about eligibility requirements and fees for spouses may be reviewed on the AFRH Couples Information Sheet on our website.

Discounts for married couples at both locations are available! Please call an admissions counselor at 800.422.9988 Ext. 1.

AFRH is the nation's only federally supported retirement community for eligible veterans. All new residents are accepted only at the independent living level of care. For those accepted at that level, the Home offers higher levels of care when needed, including assisted living, long-term care and memory support.

For further information or to schedule a tour, please call an admissions counselor at 800.422.9988 Ext. 1, or email us at admissions@afrh.gov

Contact Us

DFAS Retired & Annuitant Pay Website

www.dfas.mil/retiredmilitary

DFAS Retired & Annuitant Pay Mailing Addresses

Retirees:

Defense Finance and Accounting
Service
U.S. Military Retired Pay
8899 E 56th Street
Indianapolis IN 46249-1200

Annuitants:

Defense Finance and Accounting
Service
U.S. Military Annuitant Pay
8899 E 56th Street
Indianapolis IN 46249-1300

DFAS Retired & Annuitant Pay Phone and Fax Numbers

Phone:

Toll-free: 800-321-1080
Local: 216-522-5955
DSN: 580-5955

Retired Pay Fax:

800-469-6559

Annuitant/Survivor Pay Fax:

800-982-8459

myPay

<https://myPay.dfas.mil>

Phone: 888-332-7411