



NEWS RELEASE

DEFENSE FINANCE AND ACCOUNTING SERVICE

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For External Release

New ePIN Feature Goes Live for Army myPay Users

ARLINGTON, Va. (June 23) – Army personnel can now obtain their myPay personal identification numbers (PINs) by using a new online feature called ePIN. myPay is an online system operated by Defense Finance and Accounting Service. ePIN is available to active, reserve, guard, civilians and military retirees with Army Knowledge Online accounts.

“We are constantly looking for ways to make myPay even more user friendly,” said Pat Shine, director of DFAS Military and Civilian Pay Services. “ePIN will make this valuable pay management tool more accessible to our Army customers.”

ePIN greatly simplifies the process of gaining access to myPay. Personnel can visit the myPay Web site, <https://myPay.dfas.mil>, and click on the “New PIN” button. The system will verify the identity of the user through their Social Security Number. The user can elect delivery of the PIN by email or regular mail. Email delivery takes place within 48 hours.

myPay delivers powerful features

myPay lets active, reserve, guard, civilians and military retirees take charge of their pay accounts online. With myPay, these Army customers can:

- View, print and save leave and earning statements
- Select electronic leave and earning statement
- View and print retiree account statement
- View and print tax statements
- Change federal and state tax withholdings
- Update bank account and electronic funds transfer information
- Manage allotments (civilian/retiree)
- Edit address information
- Manage Savings Bonds (civilian/retiree)
- Control Thrift Savings Plan enrollment (military only)
- View and print travel vouchers (civilian/military)

myPay is simple and secure

Available nearly 24/7, myPay means no waiting in lines or on the phone. Easy to use menus and clear confirmation messages give customers confidence that changes they request are made quickly and correctly.

Strong encryption and secure socket layer technologies combined with user-unique access make myPay safe to use and protect personal information from unauthorized access.

About DFAS

The Defense Finance and Accounting Service is the world's largest finance and accounting operation. In fiscal year 2002, DFAS paid 5.7 million people, processed more than 11.2 million contractor invoices, made 7.3 million travel payments and disbursed more than \$346.6 billion while reducing overall costs to customers by \$144 million. For more about the Defense Finance and Accounting Service, please visit <http://www.dfas.mil>.

Related Links

<http://www.dfas.mil> -- The Defense Finance and Accounting Service

<https://mypay.dfas.mil> -- myPay