



NEWS RELEASE

DEFENSE FINANCE AND ACCOUNTING SERVICE

1931 Jefferson Davis Highway, Crystal Mall 3
Arlington, Virginia 22240-5291

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For External Release

myPay to offer service members W2s in January

Military service members, military retirees and annuitants will have their account statements and tax information online, thanks to some of the new capabilities of the Defense Finance and Accounting Service's myPay.

myPay is the secure, online system that helps military service members, Department of Defense civilians and military retirees and annuitants take control over their pay. The new features include:

Military active duty and reserves – view and print current year W-2, plus up to four year's prior W-2s (available in January 2003).

Retirees – view and print Retiree Account Statement.

Annuitants – view and print Annuitant Account Statement; view and print 1099R tax statement; view and print 1042S tax statement; print a copy of the report of existence and submit the form; print a copy of the certificate of eligibility form and submit the form.

Additionally, myPay users can:

- View, print and save leave and earnings statements
- View and print tax statements
- Change federal and state tax withholdings
- Update bank account and electronic funds transfer information
- Manage allotments
- Edit address information
- Purchase U.S. Savings Bonds
- Control Thrift Savings Plan enrollment (military only)
- View and print travel vouchers

(Features vary by individual's service and status)

The myPay system provides customers with information in just three clicks, around the clock. It is secure, using your social security number and Personal Identification Number to safeguard information. The myPay system may even be a future money-saver. By turning off their printed Leave and Earnings Statements, and only receiving them online, Department of Defense civilians could help the agency save more than \$6 million annually.

To use myPay:

Members of the Armed Forces, Defense Department civilian employees, military retirees and annuitants should use their social security numbers and PINs to log on the system at <https://mypay.dfas.mil> (the old E/MSS PIN works as well.)

Customers needing new PINs should follow these steps:

- Civilian employees, active Air Force and Marine Corps members, all Reservists and military retirees and annuitants receive PINs by mail. If you need a new PIN, click “New PIN” and you will receive your PIN in the mail.
- Active Army and Navy members may request PINs by faxing name, social security number, phone number, signature, and copy of a government ID to DFAS at 216-522-5800. Then, log on following the instructions provided.

Customers with questions about myPay can call customer support at 1-800-390-2348, Monday through Friday between 7 a.m. and 7:30 p.m. Eastern Time.

About DFAS

The Defense Finance and Accounting Service is the world’s largest finance and accounting operation. The agency disburses more than \$1.38 billion per average business day. In fiscal 2002, DFAS paid 5.7 million people, processed more than 11.2 million contractor and vendor invoices and handled nearly 7.3 million travel payments while reducing overall costs to customers by \$144 million. For more about the Defense Finance and Accounting Service, please visit <http://www.dfas.mil>.

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(For more information, call Cathy Ferguson, 703-607-2716.)