



NEWS RELEASE

DEFENSE FINANCE AND ACCOUNTING SERVICE

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Press Release 01-19
May 2, 2001
For External Release

DFAS realigns Pacific travel pay operations

INDIANAPOLIS (May 2, 2001) -- The Defense Finance and Accounting Service is realigning a number of travel offices within the agency into central processing sites, under Travel Pay Services of the Military and Civilian Pay business line.

The DFAS Pacific travel office will close June 1. Temporary duty travel and civilian permanent change of station (PCS) claims previously processed by DFAS Pacific will now be processed at DFAS Indianapolis.

After May 25, travelers should forward all claims to the following address:

Travel Operations, Indianapolis
8899 East 56th Street
Department 3777
Indianapolis, IN 46249-3777

As part of the realignment, Travel Operations Indianapolis office has established the following services effective June 1:

- A toll-free customer service number for Army travelers: (888) 332-7366.
- A dedicated fax number for Pacific customers: (317) 510-5551.
- Expanded hours of operations at the DFAS Indianapolis site to cover the different U.S. time zones, including Hawaii.

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DFAS personnel have planned a series of workshops for military and civilian personnel for Army commands involved in the processing and submission of travel claims. The workshops are being conducted at DFAS-Pacific or at the unit/activity site upon request.

DFAS officials are expecting a seamless transition, with uninterrupted service to the customer.

For more information, call the DFAS Corporate Communications Office at (317) 510-2163 or DSN 699-2163 or e-mail chuck.gordon@dfas.mil.

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For more info contact: Chuck Gordon, DFAS Corporate Communications, (317) 510-2163 or DSN 699-2163