Defense Finance and Accounting Service

DFAS 7900.4-M

Financial Management Systems Requirements Manual

Volume 16, Personnel Benefits

September, 2012

Strategy Policy and Requirements

SUBJECT: Description of Requirement Changes

The complete listing and description of the requirements changes, deletions, and additions by chapters and systems requirements can be found below.

All changes in this volume are denoted by bold blue font.

VOLUME 16 - Personnel Benefits		
Req ID	**Change Type**	**Reason for Change**
16.02.060	**C**	**Requirement verbiage updated.**
16.02.077	**C**	**Requirement verbiage updated.**
16.02.090	**C**	**Requirement verbiage updated.**
16.02.107	**C**	**Requirement verbiage updated.**
16.02.131	**C**	**Requirement verbiage updated.**
16.02.132	**C**	**Requirement verbiage updated.**
16.04.073	**D**	**Duplicate of 16.04.072**
16.06.005	**C**	**Requirement verbiage updated.**
16.08.003	**C**	**Requirement verbiage updated.**
16.13.002	**D**	**Covered by 16.13.001**
16.13.003	**D**	**Covered by 16.13.001**
16.13.004	**D**	**Covered by 16.13.001**
16.13.005	**D**	**Duplicate of 16.13.001**
16.13.006	**D**	**Covered by 16.13.001**
16.14.004	**D**	**Covered by 16.14.003**
16.14.005	**D**	**Covered by 16.14.003**
16.14.006	**D**	**Covered by 16.14.003**
16.14.007	**D**	**Covered by 16.14.003**

Chart Legend:

A - Added FFMRs

These are new requirements due to revised and updated source documents

C - Changed FFMRs

These requirements were contained in previous versions, but were changed for various reasons, as described in the Requirement Changes Appendix.

D - Deleted FFMRs

These requirements were removed from this version because they were no longer required by the source document or were redundant with another FFMR

Note: If there is no code in the requirements value added or change type columns for an FFMR, it is by definition, unchanged from previous versions.

Defense Finance and Accounting Service

DFAS 7900.4-M
Financial Management Systems Requirements Manual
Volume 16, Personnel Benefits

September 2012

Strategy, Policy and Requirements

SUBJECT: Financial Management Systems Requirements
Volume 16, Personnel Benefits

1. PURPOSE

a. This Volume presents the financial management system design and implementation requirement for Department of Defense (DoD) military components' and agencies' Managerial Cost Accounting functionality in financial management systems. This Volume is part of the publication which reissues Defense Finance and Accounting Service (DFAS) 7900.4-G, "Federal Requirements for Financial Management Systems," commonly known as the "Blue Book," as a multivolume Manual titled DFAS 7900.4-M. The manual is a comprehensive compilation of the Federal Financial Management Improvement Act (FFMIA) system requirements and DoD system requirements. .

b. The Blue Book serves as a "roadmap" to Federal and DoD financial management system requirements by major financial management functional areas and their authoritative sources, and will assist managers who are responsible for financial management systems in planning, designing, enhancing, modifying, and implementing financial management systems. Managers are ultimately responsible for being knowledgeable of and complying with the various authoritative sources of financial requirements (both legislative and regulatory). Guidance and procedures are contained in several volumes located on the DFAS Reference Library at http://www.dfas.mil/dfasffmia/bluebook.html. Appendix 4 of the manual includes links to where authoritative sources may be accessed.

c. Adherence to these requirements will enable the DoD military components and agencies to meet Federal mandates and will help facilitate DFAS progress toward reaching its strategic goal of providing services faster, better, and cheaper through intelligent systems. The objective of this Volume is to promulgate the financial management systems requirements for system and program managers' use in developing Managerial Cost Accounting functionality.

2. APPLICABILITY. Requirements contained in this document are applicable to accounting and finance systems operated and maintained by the DoD.

3. POLICY

a. This Volume provides a synopsis of Federal and DoD financial system requirements, mandated by policy, for financial management systems with Managerial Cost Accounting functionality. It represents a comprehensive compilation of financial management systems requirements mandated by Public Law 104-208, "Federal Financial Management Improvement Act of 1996" September 30, 1996.

b. This Volume incorporates revisions to existing financial system requirements from the authoritative sources **via highlighting the appropriate text in bolded blue font.** See description of requirement changes for a complete listing and description of the financial system requirements changes, deletions, and additions for this volume.

c. Users of this Volume may forward questions, comments and suggested changes to:

Defense Finance and Accounting Service
Strategy, Policy and Requirements
Attn: Financial Management Systems Requirements Branch
8899 East 56th Street
Indianapolis, IN 46249-0002
E-mail questions, comments, and suggestions to ffmiarequirements@dfas.mil

4. ORGANIZATIONAL RESPONSIBILITIES FOR FFMIA COMPLIANCE

DFAS functions as the primary Departmental entity responsible for producing a Trial Balance from the ERP general ledger and preparing the financial reports for the DoD. Much of the data used by DFAS to carry out the DoD's accounting and financial reporting functions—such as property and inventory values—originate in non-DFAS organizations or systems. Therefore, other organizations, primarily the military components and Defense agencies, should be held responsible for the compliance of their financial management systems with all applicable Federal requirements. Appendix 5 of DFAS 7900.4-M contains Federal and DoD guidance on FFMIA compliance, evaluation, and reporting.

5. PROCEDURES. Procedures are presented in each Volume of this Manual as appropriate.

6. RELEASABILITY. UNLIMITED. This Volume as part of DFAS 7900.4-M is approved for public release and may be accessed at http://www.dfas.mil/dfasffmia/bluebook.html.

7. EFFECTIVE DATE. This Manual is effective immediately.

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PERSONNEL BENEFITS INTRODUCTION

1. Although DoD has been reducing the magnitude of its operations and the size of its workforce, it still employs over a half of a million civilians and over 2 million military personnel as well as pay over one million civilians. The Department's personnel (civilian and military) costs and benefits total tens of millions of dollars annually and represent a significant portion of the Department's operating expenses.

2. The term "benefit" has been widely used in reference to Federal programs. Use of the term has encompassed programs such as food stamps, Medicare, Veterans Health care, unemployment benefits and others. In fact, there is no steadfast universal definition of a Federal benefit program. However, following the FSIO (Financial Systems Integration Office), for purposes of this document, a Federal benefit program excludes health care related programs, such as Medicare, Veterans Health, Tricare, and others whose primary functions involve reimbursement for services provided and providing direct care. The FSIO identifies five main categories that comprise Federal benefit programs, they are: retirement, disability, death, survivor, and other. These benefit program generally include all or most of the following:

   - The program is classified as "mandatory" rather than discretionary under the Budget Enforcement Act classification:
   - The Federal Government owns and operates the systems used in daily operations;
   - The majority of monetary payments are provided directly to individuals or a designee as opposed to reimbursement to service providers;
   - The Federal Government determines the exact amount of the benefit payment;
   - A "fixed amount" recurring payment is frequently involved.

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Acceptance and Tracking	16.01.001		The benefit system must capture all applicable mandatory data elements (i.e., universal and appropriate categorical), which include: - Name and address of claim holder (person on whose record benefit is earned/due) - SSN of claim holder - Birth date of the claim holder Date of initial claim. Claimant information, if other than claim holder, including: name, address and SSN, and birth date; and the claimant's relationship to claim holder, when different from the claim holder (e.g., self, spouse, child, dependent parent). Name and relationship of a representative payee, including estate executors or legal guardians, when applicable. The specific benefit(s) for which the claim is made. Claimant address. Bank information for direct deposit, if applicable including American Bank Association routing number, claimant bank account number, and account type. Type of evidence/proofs required and submitted when applicable. Status of the claim (e.g. approved, pending, denied). For benefit systems relating to taxable programs, information needed to determine withholding amount such as: withholding status (e.g., married, single, or exempt); tax number of withholding allowances, back-up withholding, and additional voluntary amount of tax withholding.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: pgs 14 & 42			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_001

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Acceptance and Tracking	16.01.002		The benefit system must maintain all of the data elements specified in the "Application Information Stores" (reference listing in 16.01.01) so Information is readily accessible through standard online queries or reports, until the claim is approved and a master record is established, or until a final determination is made denying the claim.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: pgs 14 & 42		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_002
Claims Acceptance and Tracking	16.01.003		The benefit system must provide for electronic acceptance of benefit applications by fiscal year 2003. If an agency anticipates receipt by electronic means of 50,000 or more submittals of a particular form, the system must allow multiple methods of electronic signatures for the submittal of such form, whenever feasible and appropriate. The system must provide for the electronic acknowledgement of electronic forms that are successfully submitted.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: pg 14		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_003
Claims Acceptance and Tracking	16.01.004		The benefit system must capture various correspondence, including due process requests submitted by various electronic mediums and automatically associate the correspondence with the specific claim for the required action. For manually submitted correspondence, provide for associating the correspondence with the specific application or existing claimant master record for the required action.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: pgs 14, 36, & 42		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_004

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Acceptance and Tracking	16.01.005		The benefit system must incorporate input and completeness controls to ensure only complete applications are accepted by the system when electronic methods (e.g., web based, telecommunications) are used to facilitate claim form acceptance.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 14		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_005
Claims Acceptance and Tracking	16.01.006		The benefit system must provide the capability to flag a claimant's paper based application as incomplete and to suspend further processing of the application until it is properly completed as specified by program requirements.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 14		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_006
Claims Acceptance and Tracking	16.01.007		The benefit system must store incomplete applications in accordance with agency policies, and provide for automatic purging of incomplete applications after a time period specified by the agency.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 14		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_007

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Acceptance and Tracking	16.01.008		For each claim, the benefit system must associate a unique identifier (e.g., initials or user code) of the employee assigned to review the claim.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 14			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_008
Claims Acceptance and Tracking	16.01.009		The benefit system must utilize an alternative application procedure that accommodates persons with disabilities (e.g., blind, missing limbs).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 14			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_009
Claims Acceptance and Tracking	16.01.010		The benefit system must provide the capability to track the status of due process or other appeal proceedings when applicable, after an initial claim has been denied.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 14		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_010

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Acceptance and Tracking	16.01.011		The benefit system should maintain a system record of pending claims and the status of other information including: - where in the process an ongoing claim is located, - who is holding claim, - what actions are needed to complete the claim, - whether additional information is needed; and - accommodation of explanation codes to indicate the reason why the claim is pending.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_011
Claims Acceptance and Tracking	16.01.012		The benefit system should allow the user to update the status of the following items: - where in the process an ongoing claim is located, - who is holding claim, - what actions are needed to complete the claim, - whether additional information is needed; and - accommodation of explanation codes to indicate the reason why the claim is pending.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Acceptance_And_Tracking_012
Claims Processing	16.02.001		The benefit system must utilize claimant data that has been submitted electronically in an automated fashion without manual intervention (i.e., avoid re-entering data from one component to another).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_001

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.002		The benefit system must have the ability to date and time stamp due process requests and other time sensitive correspondence (incoming and outgoing) that has been received/sent through electronic mediums.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_002
Claims Processing	16.02.003		The benefit system must accommodate automated case workload distribution by providing for various claim routing options as determined and maintained by the system administrator. For example, provide for the ability to route claims for manual validation.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_003
Claims Processing	16.02.004		The benefit system must indicate if the benefit payment calculation or verification thereof occurred manually.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_004

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.005		The benefit system must provide the user the ability to update a claimant's master record with the results of a manual claim validation or manual verification of the benefit payment amount, or create a new master record if none exists.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_005
Claims Processing	16.02.006		The benefit system must have the ability to capture what information is needed from the claimant in order to complete an incomplete claim.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_006
Claims Processing	16.02.007		The benefit system should provide for electronic approvals of claims at all levels of the approval process, whenever feasible.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_007

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.008		The benefit system must incorporate a notification mechanism that informs users (claim evaluators and supervisors) when an application(s) has not completed processing within a time frame that can be specified by the agency.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_008
Claims Processing	16.02.009		The benefit system should allow the user to update the status of pending claims and other information.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 15		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_009
Claims Processing	16.02.010		The benefit system must facilitate user queries on individual claims. Specifically, for all claims that have been received and recorded in the system, the system must be able to retrieve data maintained in the application information information stores by querying the claim holders (or claimant if different) information. For example, data must be retrievable by query on full name, and Social Security Number (SSN) or taxpayer ID number.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_010

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.011		For denied claims, the benefit system must accommodate explanation codes to indicate the reason why the claim has been denied.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_021
Claims Processing	16.02.012		The benefit system must automatically create a claimant master record using the claimant information for initial claims that are approved, when a master record for the claimant did not previously exist. The master record must contain all of the mandatory data elements as specified in the Claimant Master Record Information Store: All applicable mandatory data elements (Universal and appropriate categorical) specified within the application information data stores; General information such as: case status, benefit type, chronology of key dates; award data such as: total award, gross and or net monthly payment as appropriate; payment history such as: prior disbursements, collections including principal and interest, accruals; special Collection Activity Data such as: delinquent debt collection activity and status."	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16 & 46			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_032

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.013		The benefit system must automatically update an existing claimant master record (i.e., claimant already receives a different type of benefit administered by the agency) to reflect the status (pending, approved, or rejected) of additional claims for other benefits the agency administers that are sought by the claimant.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_043
Claims Processing	16.02.014		The benefit system must automatically merge the mandatory claimant data maintained in the application information stores into the appropriate master record after a claim has been approved and a claimant master record has been established.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_054
Claims Processing	16.02.015		The benefit system must provide the capability to generate statistics on approved and rejected claim applications.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_064

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Processing	16.02.016		The benefit system must provide the capability to accept, identify, track, and report manual overrides of system-generated acceptance/rejection recommendations.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_065
Claims Processing	16.02.017		The benefit system must allow a user who has the proper access to reverse or affirm an initial decision regarding the denial of a benefit, and process the claim accordingly.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_066
Claims Processing	16.02.018		The benefit system must provide the capability to review all prior employee notations or decisions made while processing a benefit claim.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_067

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.019		The benefit system should provide the capability to record an estimated completion date for pending claims.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_068
Claims Processing	16.02.020		The benefit system should have the ability, where multiple claims exist for the same claimant, to process the claims sequentially based on order of precedence.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_069
Claims Processing	16.02.021		The benefit system must have the ability to automatically compare information contained in application(s) that have been submitted by claimants against agency program eligibility criteria (i.e., screen applications for eligibility).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_070

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.022		The benefit system must have the ability to accept the manual validation of a claim.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_071
Claims Processing	16.02.023		The benefit system must provide for maintaining separate eligibility criteria and processing routines by type of claim.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_072
Claims Processing	16.02.024		The benefit system must provide for establishment of various age limitations depending on the type of benefit for automatic verification of program eligibility. For example, the system should allow for age attainment verification (e.g., generally a claimant must be at least 60 years of age to be eligible for SSA retirement benefits).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 16			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_073

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.025		The benefit system must provide the ability to cross-validate applicant information against data maintained for other benefit payment programs which are internal to the administering agency to ensure compliance with all program requirements (e.g., ensure that applicant has not filed for multiple conflicting benefits).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_074
Claims Processing	16.02.026		The benefit system must provide features to indicate that the applicant submitted required evidence. For example, allow user to record receipt of a school certification pertaining to a claimant or his/her dependent child.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_075
Claims Processing	16.02.027		The benefit system must provide features to create and maintain a system record of accepted and rejected claim applications.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_076

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.028		The benefit system must provide tools to check the appropriate data files to determine whether the applicant has submitted a duplicate application or had a recent benefit application rejected.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_077
Claims Processing	16.02.029		The benefit system must provide features to determine whether payments being made to the claimant in relation to other internal benefit payment programs affect the claimant's eligibility or payment amount for the benefit under consideration, whenever legally permitted (i.e., permitted by statute or regulation).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_078
Claims Processing	16.02.030		The benefit system must allow the user to put the processing of a claim on hold (suspend) while verifying questionable information, and to release hold (suspended) status as appropriate.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_079

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Processing	16.02.031		The benefit system should provide ability to inform applicant of potential eligibility for other internal benefit payment programs.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_080
Claims Processing	16.02.032		The benefit system should have the ability to automatically validate survivor applicant information against information about the deceased or former spouse or related former guardian that is maintained in a master record database.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_081
Claims Processing	16.02.033		The benefit system should automatically validate dates of employment, earnings and other claimant-specific data provided on the application for benefits against the work history and earnings information reported to central agencies such as the Internal Revenue Service (IRS), SSA, and OPM when permitted by statute, or against other verified claimant-specific information maintained by the agency.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_082

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.034		The benefit system must have the ability to determine if the effective date of the claim has been reached (e.g., the effective date of a retirement claim), and initiate subsequent processing.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_083
Claims Processing	16.02.035		The benefit system must provide features to compute the amount of both recurring and non-recurring benefit payments based on all available information (e.g., applicant data, and specific benefit program criteria).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17	Source: DoDFMR Vol 07B, Ch 02; Source Date: 4/1/2000; Source Number: □ Source: DoDFMR Vol 07B, Ch 03; Source Date: 2/1/2006; Source Number:		Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_084
Claims Processing	16.02.036		The benefit system must determine the ending date for recurring payments of limited duration.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_085

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Processing	16.02.037		The benefit system when processing an approved claim for benefits such as retirement, disability, death, survivor, and other claims, calculate the amount of recurring payment, or capture the amount of the claimants recurring payment that has been determined externally.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_086
Claims Processing	16.02.038		The benefit system must provide flexibility in maintaining pay rates. For example, use tables that are easily maintained by the user.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 17			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_087
Claims Processing	16.02.039		The benefit system must provide for adjusting the amount of payment when the claimant is receiving offsetting monetary amounts. For example, military retired pay is offset on a dollar for dollar basis against veterans compensation payments, and for indiviuals under age 65, Social Security benefits are offset at a predetermined ratio for every dollar earned by claimants above the established threshold amount.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_088

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.040		The benefit system must identify whether the claimant retired under provisions of voluntary separation incentive and capture the amount of the incentive, for Federal and Uniformed Service retirement systems.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18	Source: DoDFMR Vol 07B; Source Date: 9/1/2008; Source Number: Appendix G		Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_089
Claims Processing	16.02.041		The benefit system must compute the base amount of retirement pay by determining the "highest paid 36 months (or other number as required by law, regulation or statute) of paid service, for Federal and Uniformed Service retirement systems.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_090
Claims Processing	16.02.042		The benefit system must determine the creditable years of service based on dates of employment or active military service.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_091

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Claims Processing	16.02.043		The benefit system must provide features to calculate the claimant's and/or related dependent's age based on the birth date provided in an application or other verified source for subsequent use in determining claimant eligibility.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_092
Claims Processing	16.02.044		The benefit system must provide for user defined reasonableness/tolerable limit checks on the amounts of benefit payments that are calculated by the system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_093
Claims Processing	16.02.045		The benefit system must flag or suspend processing of a claim that fails reasonableness edits to facilitate manual verification of the amount computed.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_094

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.046		The benefit system must enable approved users to have the ability to resume the processing of a claim that was suspended for failing a reasonableness edit, and subsequently verified as accurate.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_095
Claims Processing	16.02.047		The benefit system must allow a user to initiate the calculation of a claimant's benefit amount, at any time, based on claimant data that exists when the request is made.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_096
Claims Processing	16.02.048		The benefit system must have the ability to record the amount of manually computed benefit payments.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_097

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.049		The benefit system must provide for automatic system initiated calculation and or recalculation of benefit amount by claim type, based on a specific user defined event such as claim validation and approval, court order, claimant initiated withholding change, etc.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18	Source: DoDFMR Vol 07B, Ch 09; Source Date: 9/1/2008; Source Number: 090403 Source: DoDFMR Vol 07B, Ch 45; Source Date: 6/1/2008; Source Number:		Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_098
Claims Processing	16.02.050		The benefit system must provide features to calculate and send overpayment information (date of occurrence, claimant name, and overpayment amount) to Receivables/Collections subsidiary ledger.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_099
Claims Processing	16.02.051		The benefit system must provide for automated routines that access claimant master record data to facilitate calculating the amount of benefits due claimants.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 18			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_100

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.052		The benefit system must, at a minimum, accumulate actual payments for each payee annually.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 19			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_101
Claims Processing	16.02.053		The benefit system must support the benefit payment execution process by reporting all disbursements made under the delegation in the agency's payment accounting reports to the Financial Management Service (FMS), using the appropriate agency accounting codes, as authorized by FMS.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 23			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	
Claims Processing	16.02.054		The benefit system must support the benefit payment execution process by submitting check issuance data in a timely and accurate manner to FMS no later than the close of business of the week in which the issue dates occur and at month's end.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 23			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefit_Claim_Processing_103

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.055		The benefit system must support the benefit payment execution process by including a payee's taxpayer identifying number on payment vouchers.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	
Claims Processing	16.02.056		The benefit system must support the benefit payment execution process by complying with all applicable EFT system requirements including those related to message authentication and enhanced security, unless explicitly waived in writing by the CDO.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_105
Claims Processing	16.02.057		The benefit system must support the benefit payment execution process by automatically identifying and selecting payments to be disbursed in a particular payment cycle based on their due dates.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_106

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.058		The benefit system must support the benefit payment execution process by allowing changes to payment schedules by authorized staff prior to acceptance by the disbursing office.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_107
Claims Processing	16.02.059		The benefit system must support the benefit payment execution process by allowing specific payments selected for disbursement to be excluded from the payment cycle and held for later payment.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_108

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Claims Processing	16.02.060	C	**The benefit system must support the benefit payment execution process by automatically computing net amounts to be disbursed, after taking into account withholdings, interest, garnishments, or other offsets as needed, in accordance with applicable regulations.**	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24	Source: DoDFMR Vol 07B, Ch 28; Source Date: 4/1/2005; Source Number: □ Source: DoDFMR Vol 07B, Ch 24; Source Date: 9/1/1999; Source Number: □ Source: DoDFMR Vol 07B, Ch 04; Source Date: 6/1/2009; Source Number: □ Source: DoDFMR Vol 07B, Ch 08; Source Date: 8		Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_109
Claims Processing	16.02.061		The benefit system must support the benefit payment execution process by automatically determining taxable benefit payments from non-taxable payments.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_110

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.062		The benefit system must support the benefit payment execution process by collecting information on interest paid if applicable, and recording the amounts to the proper ledger account.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_111
Claims Processing	16.02.063		The benefit system must support the benefit payment execution process by calculating totals by Agency Location Code (ALC) and TAFS for inclusion on the payment schedule.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_112
Claims Processing	16.02.064		The benefit system must support the benefit payment execution process by sorting individual payment detail by TAFS to enable SF-224 reconciliation.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_113

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.065		The benefit system must support the benefit payment execution process by providing for various forms of payment to be used, (i.e., check or electronic funds transfer).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_114
Claims Processing	16.02.066		The benefit system must support the benefit payment execution process by supporting Treasury-specific standards for format of check and EFT payment requests.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_115
Claims Processing	16.02.067		The benefit system must support the benefit payment execution process by automatically updating payment records based on updates recorded in the payee's master record, such as change of address, changes in deposit account information, etc.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_116

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Processing	16.02.068		The benefit system must support the benefit payment execution process by allowing a payment request to be removed from the automated scheduling stream and scheduled as a manual payment by an authorized official.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_117
Claims Processing	16.02.069		The benefit system must support the benefit payment execution process by allowing the user to trigger an immediate benefit payment for "emergency" situations.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_118
Claims Processing	16.02.070		The benefit system must support the benefit payment execution process by providing the capability to schedule and make payments in various forms (e.g., ACH, SF-1166) as required by an agency's disbursing offices, including physical media (e.g., tape, electronic transfer).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_119

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Processing	16.02.071		The benefit system must support the benefit payment execution process by allowing for cancellation of an entire payment schedule or a single payment within a payment schedule after payments are scheduled and prior to actual disbursement by Treasury.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_120
Claims Processing	16.02.072		The benefit system must support the benefit payment execution process by providing features to reduce the payment amount due a claimant, in order to offset an outstanding receivable owed by the claimant, in accordance with applicable laws, regulations, and provisions of the Treasury Offset Program (TOP). However, the system must properly record the impact of the entire amount of the transaction in both budgetary and proprietary (i.e., entire amount is expensed, payables or cash accounts reflect net outlay, budgetary resources increased by amount of nonfederal receivable collected, etc.).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_121
Claims Processing	16.02.073		The benefit system must provide a function for review and certification by an authorized certifying officer.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_122

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Processing	16.02.074		The benefit system must generate the appropriate transactions to reflect the computed deductions and additions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_123
Claims Processing	16.02.075		The benefit system must support the benefit payment execution process by providing for reissuing payments for misplaced payments, lost or stolen checks.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 24			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_124
Claims Processing	16.02.076		The benefit system should support the benefit payment execution process by automatically consolidating amounts due benefit claimants when the claimant is entitled to more than one benefit administered by the same agency, and itemizing all payments covered by the one check or EFT on a payment advice or addendum to the EFT file per Treasury specifications.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_125

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.077	C	**The benefit system should support the benefit payment execution process by allowing for the splitting of a single benefit payment into separate bank accounts (i.e., allotments) as indicated on the claimants direct deposit request form. Allow for a minimum of one allotment in addition to the primary deposit account.**	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_126
Claims Processing	16.02.078		The benefit system should support the benefit payment execution process by providing for making payments in a foreign currency.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_127
Claims Processing	16.02.079		The benefit system must support the benefit payment confirmation and follow-up process by updating master record information resulting from payments made by the core system (if applicable).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_128

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.080		The benefit system must support the benefit payment confirmation and follow-up process by allowing the user to record the outcome of the Treasury search when recertified checks are issued because original checks are lost, stolen, or destroyed.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_129
Claims Processing	16.02.081		The benefit system must support the benefit payment confirmation and follow-up process by providing information about each payment to reflect the stage of the scheduling process that the payment has reached and the date each step was reached for the following processing steps: - payment scheduled; - schedule sent to appropriate disbursing office; and - payment issued by appropriate disbursing office.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_130
Claims Processing	16.02.082		The benefit system must support the benefit payment confirmation and follow-up process by providing for comparison of the agency's payment schedule and the disbursing office's accomplished payment schedule.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_131

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.083		The benefit system must support the benefit payment confirmation and follow-up process by updating payment information when confirmation is received from the disbursing office, including the paid schedule number, check numbers or trace numbers, date, amount of payment, and payment method (e.g., check or EFT).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_132
Claims Processing	16.02.084		The benefit system must support the benefit payment confirmation and follow-up process by automatically liquidating the related liability or the in-transit amount when payment confirmation updates the system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_133
Claims Processing	16.02.085		The benefit system must support the benefit recovery receivable establishment process by recording the establishment of receivables in the claimant's master record.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_134

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.086		The benefit system must support the benefit recovery receivable establishment process by providing for the establishment of receivables in other systems such as centralized accounts receivable systems, based on individual claim holder debts.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_135
Claims Processing	16.02.087		The benefit system must support the benefit recovery receivable establishment process by providing the capability for a user to select the reason the receivable is being recorded from a domain of recognized reasons.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_136
Claims Processing	16.02.088		The benefit system must support the benefit recovery receivable establishment process by supporting the establishment and tracking of receivables to be paid under installment plans, including plans for which payments have been rescheduled.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_137

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.089		The benefit system must support the benefit recovery receivable establishment process by calculating, generating and posting the required ledger entries for receivables resulting from duplicate payments or erroneous payments, and the corresponding expenditure reductions, or other offsets.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_138
Claims Processing	16.02.090	C	**The benefit system must support the benefit recovery receivable establishment process providing the capability to print bills, accommodating the generation of standard forms and turnaround documents to be used as a remittance advice.**	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_139
Claims Processing	16.02.091		The benefit system must provide the capability for a user to record the beginning and ending dates of the payment period as well as the frequency and amount of each payment.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_140

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.092		The benefit system must allow customized text in generated billing documents.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_141
Claims Processing	16.02.093		The benefit system must support the benefit recovery receivable establishment process by providing features to notify overpaid individuals (or claimant's estate) of: the amount overpaid and how and when overpayment occurred; - the right to appeal the overpayment determination; - the required recovery; and - the right to request a waiver of recovery.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 26-27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_142
Claims Processing	16.02.094		The benefit system must support the benefit recovery receivable establishment process by recording adjustments, both increases and decreases (i.e., non-cash credits) and post to a claimant's master record.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_143

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.095		The benefit system must support the benefit recovery receivable establishment process by dating the bills with the system-generated date or with the date supplied by an authorized user.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_144
Claims Processing	16.02.096		The benefit system must support the benefit recovery receivable establishment process by accepting transactions that generate receivables from other systems in a standard format for entry into the benefits system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_145
Claims Processing	16.02.097		The benefit system must support the benefit recovery receivable establishment process by printing statements as well as bills.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_146

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.098		The benefit system must support the benefit recovery receivable servicing process by updating each master record when billing documents are generated and collections are received.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_147
Claims Processing	16.02.099		The benefit system must support the benefit recovery receivable servicing process by providing automatic calculation and assessment of interest, administrative charges, and penalty charges as applicable on overdue receivables.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_148
Claims Processing	16.02.100		The benefit system must support the benefit recovery receivable servicing process by allowing for the waiver of charges with appropriate authority.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_011

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.101		The benefit system must support the benefit recovery receivable servicing process by matching receipts to the appropriate receivables and updating system balances.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_012
Claims Processing	16.02.102		The benefit system must support the benefit recovery receivable servicing process by providing the ability to apply receipts to more than one receivable.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_013
Claims Processing	16.02.103		The benefit system must support the benefit recovery receivable servicing process by updating receivable balances document by document, classifying and posting against principal, interest, administrative fees, etc., required by OMB Circular A-129, "Managing Federal Credit Programs."	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_014

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.104		The benefit system must support the benefit recovery receivable servicing process by identifying receivables that have been reduced by some means other than cash collections, such as waivers or write-offs.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_015
Claims Processing	16.02.105		The benefit system must support the benefit collection process by recording complete and partial receipts according to the Debt Collection Act (DCA) of 1982 and the Debt Collection Improvement Act (DCIA) of 1996 and other applicable regulations.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_016
Claims Processing	16.02.106		The benefit system must support the benefit collection process by recording deposits and related debit vouchers for reconciliation to deposit confirmation information provided by Treasury or the banking system. Specifically, providing the capability for a user to record the deposit ticket or debit voucher document amount, number, and date.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_017

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.107	C	**The benefit system must support the benefit collection process by providing the capability to associate the collection of funds to the claimant's master record if a master record exists if the user is not able locate an existing receivable in the master record of the person making a payment, and the document being recorded is a deposit ticket item.**	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_018
Claims Processing	16.02.108		The benefit system must support the benefit collection process by providing features to record method of recovery (i.e., payment; internal offset; TOP, compromise settlement; civil suit; etc.).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_019
Claims Processing	16.02.109		The benefit system must support the benefit collection process by providing the capability to flag a claimant's receivable record to reflect "due process" status, in order to suspend collection activities associated with the receivable. Additionally, the system must automatically allow collection activities to resume when due process has expired or the flag has been reversed.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_020

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.110		The benefit system should support the benefit collection process by providing for the processing of cash or credit card receipts against outstanding receivables.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_022
Claims Processing	16.02.111		The benefit system must support the benefit offset process by allowing for offset of funds due to delinquent indebtedness through administrative offset, Federal employee salary offset, and income tax refund offset.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_023
Claims Processing	16.02.112		The benefit system must support the benefit offset process by providing the capability for a user to record the effective date of the offset plan.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_024

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.113		The benefit system must support the benefit offset process by incorporating logic to reflect the legal authority as to whether the payment type may be reduced by offset, or is exempt from the TOP or other offsets.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_025
Claims Processing	16.02.114		The benefit system must support the benefit offset process by providing the capability to automatically exclude certain receivables from the offset function.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_026
Claims Processing	16.02.115		The benefit system must support the benefit offset process by automatically subjecting receivables to offset which had been previously excluded because of due process or bankruptcy status once status has been resolved.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_027

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.116		The benefit system must comply with the requirements of the IRS Tax Refund Offset Program and TOP requirements.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_028
Claims Processing	16.02.117		The benefit system should support the benefit offset process by providing the capability for a user to select from a domain of offset program participants (i.e., the recipient of the amount to be offset against a claimant's benefit payment).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_029
Claims Processing	16.02.118		The benefit system should support the benefit offset process by providing the capability for a user to create a participant record if the desired offset program recipient does not exist as a participant.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_030

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.119		The benefit system should support the benefit offset process in connection with paying retirement benefits, by uniquely identifying bankruptcy debt so that a bankruptcy debt is bypassed when computing the legally mandated 65 percent maximum deduction amount, when an account has both garnishment and former spouse deductions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_031
Claims Processing	16.02.120		The benefit system must support the funds control process within the benefit recovery receivable management process by properly recording the budgetary affect on U.S. SGL balances for all transactions typically involved with receivable management.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 30			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_033
Claims Processing	16.02.121		The benefit system must support the benefit entity definition process by allowing for recording transactions in multiple TAFS and various fund types including annual, multi-year, and no-year appropriations, and trust funds.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 30			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_034

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.122		The benefit system must support the benefit entity definition process by accommodating reporting for multiple programs within a TAFS, based on the accounting classification elements (e.g., organization level, cost center).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 30			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefit_Claim_Processing_035
Claims Processing	16.02.123		The benefit system must support the benefit account definition process by using account titles consistent with the account titles provided in the U.S. SGL.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_036
Claims Processing	16.02.124		The benefit system must support the benefit account definition process by using account definitions consistent with the account definitions provided in the U.S. SGL.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_037

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.125		The benefit system must support the benefit account definition process by providing subsidiary ledger support for U.S. SGL accounts and supporting reconciliation of U.S. SGL control accounts to their respective subsidiary records by accounting period.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_038
Claims Processing	16.02.126		The benefit system must support the benefit transaction definition and processing activities by allowing standard transactions, including system-generated transactions, to be established, modified, or deleted by authorized personnel and providing for traceability of changes.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_039
Claims Processing	16.02.127		The benefit system must support the benefit transaction definition and processing activities by generating and posting compound debit and credit entries to the U.S. SGL accounts and updating both budgetary and proprietary U.S. SGL accounts based on a single input transaction.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_040

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.128		The benefit system must support the benefit transaction definition and processing activities by providing the capability to add, modify, and maintain editing and posting rules through systems tables controlled by authorized personnel.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_041
Claims Processing	16.02.129		The benefit system must support the benefit transaction definition and processing activities by processing transactions consistent with U.S. SGL account descriptions and postings. Use of other than U.S. SGL account numbers (i.e., a pseudo code) is acceptable providing the account descriptions and posting rules are the same as those used in the U.S. SGL for relevant transactions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_042
Claims Processing	16.02.130		The benefit system must have any expansion to the chart of accounts that roll up to the accounts as defined in the SGL.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_044

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Claims Processing	16.02.131	C	**The benefit system must perform integrity checks on batches received via interfaces. Checks should include a batch number to detect duplicate or skipped batches, and validity of header and trailer records to ensure counts and amount in trailer agree with records in the batch.**	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_045
Claims Processing	16.02.132	C	**The benefit system must provide this capability when balancing of preceding documents when entering dependent documents used in the liquidation of commitments, obligations, payables, receivables, or other items, as appropriate.**	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_046
Claims Processing	16.02.133		The benefit system must support the benefit transaction definition and processing activities by processing system-generated transactions, such as automated payment scheduling, accruals, closing entries, recurring payments, and transactions that generate other transactions in those cases where a single transaction is not sufficient.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_047

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.134		The benefit system must support the benefit transaction definition and processing activities by automatically liquidating, partially or in full, balances of preceding documents when entering dependent documents.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_048
Claims Processing	16.02.135		The benefit system should support the benefit transaction definition and processing activities by providing the capability to enter and store for future processing any transactions in the current month for processing in the subsequent month.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_049
Claims Processing	16.02.136		The benefit system must provide features to record death information provided from voluntary sources (e.g. returned check, funeral home notification, and next of kin).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_050

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Claims Processing	16.02.137		The benefit system must provide all users the capability to perform a "Print Screen" function.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_051
Claims Processing	16.02.138		The benefit system must allow users to input parameters required to run batch jobs in a production mode either daily, monthly, quarterly or yearly.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_052

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Claims Processing	16.02.139		The benefit system should Provide for self-service claimant initiated Web browser requests pertaining to account specific matters. For example: - enable the claimant to request the reissuance of a misplaced payment using a Web browser; - enable the claimant to access decision tree functions to help guide them through self-service transactions through a Web browser; - have pop-up windows to help annuitants when making changes to files through a Web browser; - enable the claimant to complete forms using a Web browser; - have the ability to verify the claimant security information through a Web browser; - provide access to claimant retirement related data through Interactive Voice Response (IVR); - make IVR available for claimant inquiries 24 hours a day, 7 days a week with the exception of scheduled outages; - allow the claimant to initiate changes to his/her account through the IVR; - have the ability to support multiple languages (e.g., English and Spanish).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_053
Claims Processing	16.02.140		The benefit system must support the data entry technical function by utilizing various automated input devices when hard copy applications and correspondence are received.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_055

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Claims Processing	16.02.141		The benefit system must support the data entry technical function by supporting both batch and real-time on-line data entry and use the same edit and update rules as appropriate for each mode.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_056
Claims Processing	16.02.142		The benefit system must support the data entry technical function by supporting simultaneous data entry/access by multiple users in a variety of access modes.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_057
Claims Processing	16.02.143		The benefit system must support the data entry technical function by providing user entry and query screens that support validation of codes entered on the screen, assisting users in determining correct codes if an invalid code is entered, and providing for inquiry by the user to verify valid codes during the data entry process.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_058

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Claims Processing	16.02.144		The benefit system must support the data entry technical function by providing the capability to display inputs required to complete transactions by a user based on the selection of transaction type. Whenever possible, keystroke reducing tools such as drop down menus should be utilized to reduce chance of data entry error.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_059
Claims Processing	16.02.145		The benefit system must support the data entry technical function by displaying a message to the user notifying them of the acceptance or rejection of each transaction once all inputs are completed.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 41		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_060
Claims Processing	16.02.146		The benefit system should support the data entry technical function by identifying erroneous inputs with corrective recommendations.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 41		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_061

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Claims Processing	16.02.147		The benefit system should support the data entry technical function by providing the capability for financial users to create comments relating to all types of transactions using free-form text.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 41		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_062
Claims Processing	16.02.148		The benefit system must maintain general data such as demographic data other than that specified in the application information stores that has been historically used by the agency in preparing actuarial estimates, for purposes such as forecasting and complying with financial statement reporting requirements (e.g. SFFAS No. 5 and No. 17).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 46			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefit_Claim_Processing_063
Reporting	16.03.001		The benefit system must provide features to compute and maintain performance trends such as: - number and dollar value of benefit payments made, - average benefit payment, - benefit payments made by operating levels and geographic region.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_001

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Reporting	16.03.002		The benefit system must provide features to compute and maintain efficiency measures to help determine the effectiveness of use of agency resources (at the local level and the national level) such as: - number of applications processed - number of awards; and - number of denials.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_002
Reporting	16.03.003		The benefit system must provide features to compute the length of time claimants have received benefits (average number of months and years, and report(s) showing the number of individuals receiving benefits for by duration (e.g., 1-5 years, 6-10 years) for the entire claimant population.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_003
Reporting	16.03.004		The benefit system should provide features to automatically compute and maintain efficiency measures to help determine the effectiveness of use of agency resources (at the local level and the national level) such as: - administrative cost per application approved, and - time required to process a claim application.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_004

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.005		The benefit system must provide for issuing standard notices for a variety of user defined events. For example, the benefit system must provide capabilities to notify claimant of decisions affecting payment amount or cessation of payments.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_005
Reporting	16.03.006		The benefit system must allow the user to add custom text for each standard correspondence type.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_006
Reporting	16.03.007		The benefit system must allow user to record that the U.S. Postal Service has returned correspondence as undeliverable.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_007

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.008		The benefit system must have the ability to capture or record the date on which a request for information is received from a claimant or an authorized representative, relative to an appeals case.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 36			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_008
Reporting	16.03.009		The benefit system must support the benefit funds analysis process by maintaining current information on obligations according to the classification elements established by the agency, on a fund by fund basis.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 23			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_009
Reporting	16.03.010		The benefit system must support the benefit funds analysis process by sorting and providing on-line access to both summary level and detailed information, based on the defined level of funds control for those transactions that represent obligations and expenditures.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 23			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Proposal-to-Reward Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_010

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.011		The benefit system must support the benefit funds analysis process by providing control features that ensure the amounts reflected in the fund control structure agree with the general ledger account balances at the end of each update cycle.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 23			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Proposal-to-Reward Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_011
Reporting	16.03.012		The benefit system should support the benefit funds analysis process by tracking the use of funds against operating or financial plans.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 23			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Proposal-to-Reward Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_012
Reporting	16.03.013		The benefit system must support the benefit recovery receivable servicing process by identifying and reporting receivables that meet predetermined criteria for bad debt provisions or write-off.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_013

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.014		The benefit system must support the benefit recovery receivable servicing process by providing information to allow either manual or automated reporting of delinquent accounts to commercial credit bureaus and referral to collection agencies or other appropriate governmental organizations.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_014
Reporting	16.03.015		The benefit system must support the benefit transaction definition and processing activities by posting to the current and prior accounting months concurrently until the prior month closing; maintain and provide on-line queries and reports on balances separately for the current and prior months. At a minimum, balances must be maintained on-line for both the current and prior months until prior month closing.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_015

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.016		The benefit system must support the benefit external reporting process by maintaining accounting data to support reporting in accordance with accounting standards pronounced by FASAB, and with other reporting requirements issued by the Director of OMB and the Secretary of the Treasury.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 33			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_016
Reporting	16.03.017		The benefit system must support the benefit external reporting process by providing summarized data electronically to systems used by the agency for decision support and provide for the preparation of external reports such as those required by the Department of the Treasury and OMB.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 33	Source: DoDFMR Vol 07B; Source Date: 9/1/2008; Source Number: Appendix G, Article II		Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_017

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.018		The benefit system must support the benefit external reporting process by reporting events and transactions according to the accounting classification elements established and within a given accounting period including providing the ability to automatically assign costs by a major program to facilitate preparation of the Statement of Net Costs in accordance with OMBs current Bulletin on Form and Content of Agency Financial Statements.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_018
Reporting	16.03.019		The benefit system must support the benefit external reporting process by maintaining the information required for program performance, financial performance, and financial management performance measures needed for budgeting, program management, and financial statement presentation.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_019

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.020		The benefit system must support the benefit external reporting process by providing the capability to produce all relevant reports, statements, or returns required by the IRS, including producing year-end 1099 statements.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_020
Reporting	16.03.021		The benefit system must support the benefit external reporting process by allowing a user to request a reissued tax statement for current or previous year.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_021
Reporting	16.03.022		The benefit system should support the benefit external reporting process by providing for an automated methodology of data manipulation and data exportation.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_022

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.023		The benefit system should support the benefit external reporting process by providing for automatic translation of foreign currency payments based on the exchange rate specified by the user.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_023
Reporting	16.03.024		The benefit system should support the benefit external reporting process by allowing a user to request a reissued tax statement for previous 3 prior years.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_024
Reporting	16.03.025		The benefit system must support the benefit internal reporting process by providing for the production of formatted reports. The system must allow for the reformatting of reports to present different sorts of information, the presentation of only specific information in the format selected, the summarization of data, and the modification of report formats to tailor the reports to the specific requirements of the user.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_025

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.026		The benefit system must support the benefit internal reporting process by providing for program cost accounting data to support reporting requirements specified in OMB's "Form and Content of Agency Financial Statements," and the decision-making process in managing agency programs. This will include: - cost reports to be utilized in the analysis of programmatic activities; - schedules and operating statements based on the accounting classification elements and agency criteria; - meaningful cost information needed to support performance measures; and - ability to transfer cost information directly to and from other systems.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 34			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_026
Reporting	16.03.027		The benefit system should support the benefit internal reporting process by providing cost information for comparison to other program data to determine compliance with planned budgeted activities.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_027

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.028		The benefit system should support the benefit internal reporting process by supporting the use of historical data to conduct variance analysis.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 35			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_028
Reporting	16.03.029		The benefit system must support the benefit internal interface if an agencys financial management system architecture is configured so that the major functions described herein are performed entirely by the benefit module, provide capability to interface with agency core accounting system to record the accounting impact of all financial activity at the U.S. SGL level, on a daily basis, to support consolidated financial reporting.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 36			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_029

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.030		The benefit system must support the benefit internal interface by providing standard input record format(s) for interface of transactions from other systems to the benefits system and subject all transactions from interfacing systems to the benefits financial system edits, validations, and error correction procedures. Erroneous transactions must be maintained and tracked until corrected, posted, or deleted by an authorized user.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 36			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_030
Reporting	16.03.031		The benefit system must support the benefit internal interface when a major benefit system function(s) such as payment administration or recovery receivable management is performed by the core system, the benefit system must provide capability to interface with agencys core accounting system to automatically update detailed claimant related information (e.g. individual payable and receivable records) that is maintained in the core system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 36			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order S	Benefits_Reporting_031

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.032		The benefit system must support the benefit internal interfacing process by providing the capability to interface to the agency's cost accounting system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 36			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Reporting_032
Reporting	16.03.033		The benefit system must support the access to benefit information process by allowing for the information contained in the system to be queried and present detailed data as requested. This will include user-defined criteria to access data for open or closed accounting periods.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_033
Reporting	16.03.034		The benefit system must support the access to benefit information process by providing users with access to on-line guidance or help for performing system functions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_034

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.035		The benefit system must support the access to benefit information process by displaying a message indicating the transaction cannot be completed and further research is required if a claimant's or claim holder's record is not located via query.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_035
Reporting	16.03.036		The benefit system must support the access to benefit information process by presenting information resulting from system queries in a formatted fashion to facilitate the understanding of the information by non-technical users, and unformatted for more technically proficient users.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_036
Reporting	16.03.037		The benefit system must support the access to benefit information process by providing the capability to access historical data records that are removed from on-line viewing, including items such as individual benefit payments, receivable, and collection data.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_037

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.038		The benefit system must support the access to benefit information process by allowing users to design extract files for their specific requirements, and perform table look-ups and expansion of codes when needed to clarify the information contained within the results of system queries or reports.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_038
Reporting	16.03.039		The benefit system must support the access to benefit information process by providing features to facilitate verification (i.e., matching programs) using information extracted (see above) from the benefit system for comparison against benefit programs administered by other agencies when legally permitted.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_039
Reporting	16.03.040		The benefit system must support the access to benefit information process by facilitating the analysis of information contained in the system by allowing analysts to obtain report information and the results of system queries in data files that can be transferred to other applications or analytical tools.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_040

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Reporting	16.03.041		The benefit system must support the access to benefit information process by providing for easy access to historical files for comparative, analytical, and trend information.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_041
Reporting	16.03.042		The benefit system should support the access to benefit information process by providing for self-service claimant initiated Web browser requests pertaining to account specific matters.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 40		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Reporting_042
Reporting	16.03.043		The system should provide the functionality to allow entities to display gains and losses from changes in long-term assumptions used to measure liabilities for federal civilian and military employee pensions, other retirement benefits (ORB), and other postemployment benefits (OPEB), including veterans' compensation, as a separate line item or line items on the statement of net costs.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 19		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_043

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.044		The system should have the functionality to allow component entities that report pension, ORB, or OPEB liabilities to display a discrete line item for gains and losses from changes in assumptions on its statement of net cost when the conditions in Paragraph 19-20 in SFFAS 33 (dated October 14, 2008) are met. Component entities reporting only the normal or service cost should not display such gains and losses	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 21		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_044
Reporting	16.03.045		The system should have the functionality to allow component entities to disclose in notes to the financial statements a reconciliation of beginning and ending pension, ORB, and OPEB liability balances.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 22		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_045
Reporting	16.03.046		The system should have the functionality to provide all material components of pension, ORB, or OPEB expense in the reconciliation consistent with the components identified in the table at SFFAS 33, Paragraph 22 (dated October 14, 2008). The line item for actuarial gains and losses should be broken out into the sub-components "from experience" and "from assumptions changes." Significant pension, ORB, and OPEB programs should be presented individually in a separate column along with an "all other" column, if applicable, and a "total" column for each line item.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 23		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_046

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.047		The system should have the functionality to allow component entities that report pension, ORB, or OPEB liabilities to disclose the information required in Paragraph 22 of SFFAS 33 (dated October 14, 2008). Component entities reporting only the normal or service cost should not disclose the information required in Paragraph 22.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 24		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_047
Reporting	16.03.048		The system should have the functionality to allow component entities holding non-Treasury securities as assets to fund their pension, ORB, or OPEB programs to disclose the rates of return, specific maturities, and allocation by type (stocks, bonds, etc.) of such assets.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 25		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_048
Reporting	16.03.049		The system should have the functionality to allow the governmentwide entity to display gains and losses from changes in assumptions as a separate line item or line items on the statement of net cost after a subtotal for all other costs and before total cost.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 26		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_049
Reporting	16.03.050		The system should have the functionality to allow the governmentwide entity to disclose in the notes to the financial statements a reconciliation consistent with information required in paragraph 22 of SFFAS 33 (dated October 14, 2008) for pension, ORB, or OPEB liabilities.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 27		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_050

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.051		The system should have the functionality to allow the discount rates as of the reporting date for present value measurements of pension, ORB, and OPEB liabilities to be based on interest rates on marketable Treasury securities with maturities consistent with the cash flows being discounted. The discount rates should be matched with the expected timing of the associated expected cash flow. Thus, cash flows projected in each period should have a discount rate associated with them. However, one discount rate may be used for all projected future cash flows if the resulting present value is not materially different than the resulting present value using multiple rates. A change to or from multiple rates from or to a single rate should be disclosed.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 28		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_051
Reporting	16.03.052		The system should provide the functionality to allow the discount rates as of the reporting date to reflect average historical rates on marketable Treasury securities.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 29		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_052
Reporting	16.03.053		The system should provide the functionality to allow for a minimum of five historical rates as of the reporting date to be used for each maturity in developing average historical Treasury rates. The historical rates used to calculate the average should be sequential (e.g. 2003-2007).	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 30		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_053

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.054		The system should have the functionality to verify that the numbers of historical rates used in the calculation of the average are consistent from period to period. The entity's accounting policy disclosures should include its policy regarding consistency from one reporting period to the next.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 31		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_054
Reporting	16.03.055		The system should have the functionality to allow a user to interpolate or extrapolate interest rates from historical Treasury rates when Treasury securities are not available or the cash flows that are projected to occur in future years are expected beyond the maturities at which Treasury securities are available.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 32		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_055
Reporting	16.03.056		The system should be able to measure estimates of pension, ORB, and OPEB liability and expense in general purpose federal financial reports as of the end of the fiscal year (or other reporting period if applicable). The system should allow measurements based on an actuarial valuation to be performed as of an earlier date during the fiscal year, including the beginning of the year, with adjustments for the effects of changes during the year in major factors such as the pay raise and cost of living adjustment.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 33		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_056

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Reporting	16.03.057		The system should have the functionality to allow the valuation date in the full actuarial valuation utilized by the entity to be consistently followed from year to year.	Source: SFFAS-33; Source Date: 10/1/2008; Source Number: para 34		Perform Financial Reporting	Budget-to-Report Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Plan-to-Stock -- Inventory Management	Benefits_Reporting_057
Quality Assurance and Maintenance	16.04.001		The benefit system must provide capabilities to select benefit claims based on agency program evaluation criteria (such as attainment of certain dollar thresholds - cumulative and per payment, excessive length of benefit payment life) for subsequent review.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 37			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_001
Quality Assurance and Maintenance	16.04.002		The benefit system must provide the ability to monitor and update a claimant's master records to reflect changes in circumstances affecting a claimant's eligibility or the amount of payment.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 37			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_002

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.003		The benefit system must provide capabilities to capture claimant (or relative) reported matters such as: - death - change in amount of earned/unearned income - change of residence - marriage, divorce, or separation - absence from the U.S. - change in disability condition; - eligibility for other benefits; - changes in net worth/resources of claimant; - change in school attendance; - change in composition of household; and - change in citizenship or alien status.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 37-38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_003
Quality Assurance and Maintenance	16.04.004		The benefit system must provide for the recording of notes or comments by customer service representatives and associate with the claimant's master record, and maintain a history of notes taken.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_004
Quality Assurance and Maintenance	16.04.005		The benefit system must provide capabilities to record the method used to independently verify the death of a claimant before terminating benefits (phone contact, signature verification, or personal contact with next of kin).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_005

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.006		The benefit system must provide the ability to maintain a schedule of continuing disability reviews (when applicable) at the individual claim holder level, and maintain the status of the schedule within the claimant's master record.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_006
Quality Assurance and Maintenance	16.04.007		The benefit system must provide capabilities to track the status of appeal proceedings when a change is made affecting a current claimant's level of benefits.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_007
Quality Assurance and Maintenance	16.04.008		The benefit system must provide features to record termination of benefit payment including: - event/reason for termination (e.g., death, increase in income) - date of event (thus effective date of benefit cessation)	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_008

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.009		The benefit system should provide features to determine if benefits are commensurate with claimant's gender.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_009
Quality Assurance and Maintenance	16.04.010		The benefit system should have the ability to select benefit payment calculations based on statistical sampling techniques for the purpose of verifying calculations.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_010
Quality Assurance and Maintenance	16.04.011		The benefit system should provide the ability to generate a random sample of claimants to periodically survey regarding their satisfaction with the agency's benefit payment claims process (from initial contact with agency to receipt of benefit payment).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_011

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.012		The benefit system should allow users to suspend payment to claimants, when fraud is suspected, or death has been reported but not yet verified by an authoritative source (e.g., SSA).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_012
Quality Assurance and Maintenance	16.04.013		The benefit system must support the benefit offset process by providing ability to report overdue receivables with associated SSN or TIN data to Treasury for possible offset.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 29			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order S	Benefits_Quality_Assurance_And_Maintenance_013
Quality Assurance and Maintenance	16.04.014		The benefit system should allow users to cancel a previously recorded suspected death on a claimant, and place the claimant back in a payment status if appropriate.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_014

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.015		The benefit system must support the benefit payee information maintenance process by maintaining payee information that includes data to support obligation, accounts payable, and disbursement processes.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 19			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_015
Quality Assurance and Maintenance	16.04.016		The benefit system must support the benefit payee information maintenance process by supporting payments made to parties that act as an agent for the payee without changing permanent claimant information that is maintained in the claimant's master record such as the claimants name, address or financial institution.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 19			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_016
Quality Assurance and Maintenance	16.04.017		The benefit system must support the benefit payee information maintenance process by allowing the user to capture the current tax status, number of exemptions, and other information requested on applicable IRS withholding forms (i.e., W-4P, W-4S, and W-4V).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 19			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_017

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.018		The benefit system must support the benefit payee information maintenance process by maintaining detailed information for each payee to comply with IRS reporting requirements. In cases where payments are made to third parties who are serving in a fiduciary capacity, maintain 1099 information for the principal party rather than the agent.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 19			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_018
Quality Assurance and Maintenance	16.04.019		The benefit system must support the benefit payee information maintenance process by providing the capability to automatically update payee records to reflect automated clearinghouse (ACH) or electronic funds transfer (EFT) related changes.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 19			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_019
Quality Assurance and Maintenance	16.04.020		The benefit system must support the benefit payee information maintenance process by providing search capability for payee information (e.g., payee name).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 19			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_020

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.021		The benefit system must support the benefit payee information maintenance process by producing payee listings based on agency-defined criteria, (e.g., payee name and SSN.)	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 19			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_021
Quality Assurance and Maintenance	16.04.022		The benefit system must support the benefits payee maintenance process by maintaining as part of the claimants master record a complete history, of all financial transactions executed for each payee receiving benefits under the claim holders master record. This includes payments, and collections, waivers , or offsets resulting from overpayments.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 20			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_022
Quality Assurance and Maintenance	16.04.023		The benefit system must support the benefit payee maintenance process by making the financial transaction history data of the most recent 18 months available for online query and review for all active "payees".	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 20			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_023

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.024		The benefit system should support the benefit payee information maintenance process by maintaining deposit account information on at least two financial institutions for a single payee.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 20			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_024
Quality Assurance and Maintenance	16.04.025		The benefit system must support the benefit funds availability editing process by allowing for recording of funding transactions including recording internal allocations or allotments from within the agency.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_025
Quality Assurance and Maintenance	16.04.026		The benefit system must support the benefit funds availability editing process by including adequate controls to prevent the recording of obligations or expenditure transactions that exceed available balances. The system must also support recording obligations or expenditures that exceed available balances based on proper management approval (i.e., provide the capabilities and controls for authorized users to override funds availability edits).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Proposal-to-Reward Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_026

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Quality Assurance and Maintenance	16.04.027		The benefit system must support the benefit funds availability editing process by providing for designated authorities to establish and modify the system's response (either reject transaction or provide warning) to the failure of a funds availability edit.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Proposal-to-Reward Prospect-to-Order Service Request-to-Resolution Service	Benefits_Quality_Assurance_And_Maintenance_027
Quality Assurance and Maintenance	16.04.028		The benefit system must support the benefit funds availability editing process by recording the financial impact of all transactions that affect the availability of funds, such as commitments, obligations, expenditures and the establishment of, and collections against recovery receivables.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_028
Quality Assurance and Maintenance	16.04.029		The benefit system must support the benefit funds availability editing process by automatically updating all appropriate budgetary tables and ledger account balances (when applicable) to ensure that the system always maintains and reports the current status of funds for all open accounting periods.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_029

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.030		The benefit system should support the benefit funds availability editing process by providing for designated authorities to establish and modify the level of funds control using elements of the classification structure, including object class, program, organization, project, and fund.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_030
Quality Assurance and Maintenance	16.04.031		The benefit system should support the benefit funds availability editing process by providing the ability to produce an on-line status of funds report down to the lowest level of the organizational structure. The report should include: amounts available/allotted, open commitments, open obligations, expenditures, and balance available.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_031
Quality Assurance and Maintenance	16.04.032		The benefit system should support the benefit commitment process by allowing commitment transactions to be entered on-line and from multiple locations.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_032

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.033		The benefit system should support the benefit commitment process by maintaining information related to each commitment transaction. At a minimum, the system should capture accounting classification elements, and estimated amounts.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 21			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_033
Quality Assurance and Maintenance	16.04.034		The benefit system should support the benefit commitment process by providing for modifications to commitment transactions, including ones that change the dollar amount or the accounting classification elements cited.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_034
Quality Assurance and Maintenance	16.04.035		The benefit system should support the benefit commitment process by allowing for commitment transactions to be future-dated, stored, and posted at the appropriate date.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_035

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.036		The benefit system should support the benefit commitment process by closing open commitments under the following circumstances: (1) by the system upon issuance of an obligating document, (2) by an authorized user, and (3) as part of the year-end closing if the commitment is in an annual appropriation or in the last year of a multi-year appropriation.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_036
Quality Assurance and Maintenance	16.04.037		The benefit system should support the benefit commitment process by providing the capability to support commitment accounting based on agency needs.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_037
Quality Assurance and Maintenance	16.04.038		The benefit system must support the benefit obligation and expenditure activity by updating budgetary tables to reflect obligations based on obligating documents and liquidate, at the user's request, the related commitments, either partially or fully.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_038

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.039		The benefit system must support the benefit obligation and expenditure activity by updating budgetary tables to reflect obligations for which there is no related commitment.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_039
Quality Assurance and Maintenance	16.04.040		The benefit system must support the benefit obligation and expenditure activity by maintaining information related to each obligation document, including amendments. At a minimum, the system must capture the obligating document number and type; and other identification, including benefit payee SSN or TIN, accounting classification elements as appropriate; referenced commitment (if applicable); and dollar amounts.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_040
Quality Assurance and Maintenance	16.04.041		The benefit system must support the benefit obligation and expenditure activity by allowing obligation documents to be entered on-line and from multiple locations.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Proposal-to-Reward Prospect-to-Order	Benefits_Quality_Assurance_And_Maintenance_041

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.042		The benefit system must support the benefit obligation and expenditure activity by allowing authorized modifications and cancellations of posted obligation documents.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Proposal-to-Reward Prospect-to-Order	Benefits_Quality_Assurance_And_Maintenance_042
Quality Assurance and Maintenance	16.04.043		The benefit system must support the benefit obligation and expenditure activity by providing on-line access to all unliquidated obligations by selection criteria, (e.g., document number.)	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Proposal-to-Reward Prospect-to-Order	Benefits_Quality_Assurance_And_Maintenance_043
Quality Assurance and Maintenance	16.04.044		The benefit system must support the benefit obligation and expenditure activity by maintaining an on-line history file of closed-out documents for a user-defined period of time.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Sat	Benefits_Quality_Assurance_And_Maintenance_044

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.045		The benefit system must support the benefit obligation and expenditure activity by closing open obligating documents to accommodate both of the following circumstances: (1) automatically when reclassifying an unliquidated obligation to an expenditure, or (2) by an authorized user.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Proposal-to-Reward Prospect-to-Order	Benefits_Quality_Assurance_And_Maintenance_045
Quality Assurance and Maintenance	16.04.046		The benefit system should support the benefit obligation and expenditure activity by allowing multiple commitments to be combined into one obligation or expenditure document and one commitment document to be split into various obligating or expenditure documents.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 22			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Proposal-to-Reward Prospect-to-Order	Benefits_Quality_Assurance_And_Maintenance_046
Quality Assurance and Maintenance	16.04.047		The benefit system must support the benefit payment confirmation and follow-up process by maintaining history of every payment by the benefits system, including authorizing document number, payment schedule number, payment date, payment address, and TAFS charged.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_047

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.048		The benefit system must support the benefit payment confirmation and follow-up process by providing on-line access to claimant and payment information.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_048
Quality Assurance and Maintenance	16.04.049		The benefit system must support the benefit payment confirmation and follow-up process by providing on-line access to open documents based on agency selection criteria (e.g., SSN).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_049
Quality Assurance and Maintenance	16.04.050		The benefit system must support the benefit payment confirmation and follow-up process by producing IRS 1099s in IRS acceptable form (hard copy or magnetic tape) when required by IRS regulations (e.g., miscellaneous payments to individuals over $600).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 25			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_050

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.051		The benefit system must support the benefit recovery receivable servicing process by maintaining detailed information by account (i.e., individual) sufficient to provide audit trails and to support billing and research activities.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_051
Quality Assurance and Maintenance	16.04.052		The benefit system must support the benefit recovery receivable servicing process by providing on-line query capability to receivable and account information.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_052
Quality Assurance and Maintenance	16.04.053		The benefit system must support the benefit recovery receivable servicing process by providing information, on a summary basis and on individual receivables, on the age of receivables to allow for management and prioritization of collection activities.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_053

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.054		The benefit system must support the benefit recovery receivable servicing process by maintaining data for receivables referred to other Federal agencies and or outside organizations for collections.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_054
Quality Assurance and Maintenance	16.04.055		The benefit system must support the benefit recovery receivable servicing process by automatically initiating transactions to record the write-off of delinquent or uncollectible receivables (including interest, penalties, and administrative charges) based on user defined criteria, and maintain data to monitor closed accounts.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_055
Quality Assurance and Maintenance	16.04.056		The benefit system must support the benefit recovery receivable servicing process by producing dunning (collection) letters for overdue receivables in accordance with Treasury requirements and existing legislation.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_056

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.057		The benefit system must support the benefit recovery receivable servicing process by providing authorized users with the ability to customize the dunning process parameters and dunning letter text.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_057
Quality Assurance and Maintenance	16.04.058		The benefit system must support the benefit recovery receivable servicing process by maintaining information needed to support reporting required by IRS.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 27			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_058
Quality Assurance and Maintenance	16.04.059		The benefit system must support the benefit recovery receivable servicing process by maintaining a history of billings and receipts for each receivable and account in accordance with agency requirements.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_059

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Quality Assurance and Maintenance	16.04.060		The benefit system must support the benefit recovery receivable servicing process by providing for re-establishment of a receivable for checks returned due to insufficient funds.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_060
Quality Assurance and Maintenance	16.04.061		The benefit system must support the benefit collection process by providing the capability to display all active receivable accounts of record for the relative to the claimant in connection with recording deposits if a claimant's master record is located.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_061
Quality Assurance and Maintenance	16.04.062		The benefit system must support the benefit collection process by capturing whether the receivable has been petitioned and or discharged in connection with bankruptcy proceedings to facilitate compliance collection restrictions pertaining to such debts.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 28			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_062

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Quality Assurance and Maintenance	16.04.063		The benefit system must support the benefit account definition process by providing the capability to create additional sub-accounts to the general ledger for agency specific tracking and control.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order Service Request-to	Benefits_Quality_Assurance_And_Maintenance_063
Quality Assurance and Maintenance	16.04.064		The benefit system must support the benefit transaction definition and processing activities by using standard transactions to record accounting events and to control the related updating of other information maintained in the system, such as values in tables (e.g., available funding).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order Service Request-to	Benefits_Quality_Assurance_And_Maintenance_064
Quality Assurance and Maintenance	16.04.065		The benefit system must support the benefit transaction definition and processing activities by performing integrity checks on batches received via interfaces.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 31			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_065

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Quality Assurance and Maintenance	16.04.066		The benefit system must support the benefit transaction definition and processing activities by providing control over the correction and reprocessing of all erroneous transactions through the use of error file(s) and or suspense accounts. Erroneous transactions must be maintained and tracked until either corrected or posted or deleted at the specific request of an authorized user.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_066
Quality Assurance and Maintenance	16.04.067		The benefit system must support the benefit transaction definition and processing activities by supporting management controls to ensure that transactions are processed in accordance with Government and agency-prescribed standards and procedures, the integrity of data in the system is maintained, and access is restricted to authorized users.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_067
Quality Assurance and Maintenance	16.04.068		The benefit system must support the benefit transaction definition and processing activities by providing transaction edits that control, at a minimum, fund availability, account structure, and tolerance levels between related transactions, such as between an obligation and its related accrual.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_068

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Quality Assurance and Maintenance	16.04.069		The benefit system must support the benefit transaction definition and processing activities by providing controls to prevent the creation of duplicate transactions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_069
Quality Assurance and Maintenance	16.04.070		The benefit system should support the benefit audit trails process by providing audit trails to trace transactions from source documents, original input, other systems, system-generated transactions, and internal assignment transactions through the system. Provide transaction details to support account balances.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order S	Benefits_Quality_Assurance_And_Maintenance_070
Quality Assurance and Maintenance	16.04.071		The benefit system must support the benefit audit trails process by providing audit trails to trace source documents and transactions through successive levels of summarization to the financial statements and the reverse.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order S	Benefits_Quality_Assurance_And_Maintenance_071

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.072		The benefit system must support the benefit audit trails process by providing audit trails to identify changes made to system parameters and tables that would affect the processing or reprocessing of any financial transactions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order S	Benefits_Quality_Assurance_And_Maintenance_072
Quality Assurance and Maintenance	16.04.073	D	Deleted: Deleted: The benefit system must support the benefit audit trails process by providing audit trails to identify changes made to system parameters and tables that would affect the processing or reprocessing of any financial transactions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32				Benefits_Quality_Assurance_And_Maintenance_072
Quality Assurance and Maintenance	16.04.074		The benefit system must support the benefit audit trails process by providing audit trails that identify document input, change, approval, and deletions by originator.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 32			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order S	Benefits_Quality_Assurance_And_Maintenance_073

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.075		The benefit system must support the benefit audit trails process by providing the capability to record the user ID, date, and time updated for each transaction affecting the general and subsidiary ledger accounts.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 33			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Procure-to-Pay Prospect-to-Order S	Benefits_Quality_Assurance_And_Maintenance_074
Quality Assurance and Maintenance	16.04.076		The benefit system must provide for back up and recovery of the system per relevant OMB Circulars.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 38		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_075
Quality Assurance and Maintenance	16.04.077		The benefit system must maintain the present interest rate per the Department of the Treasury.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 46			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_076

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Quality Assurance and Maintenance	16.04.078		The benefit system should maintain the daily exchange rate for relevant currencies.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 47			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Quality_Assurance_And_Maintenance_077
Payment Warehousing	16.05.001		The benefit system must support the benefit payment warehousing process by having the ability to determine whether the benefit payment is a non-recurring payment.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 20			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Payment_Warehousing_001
Payment Warehousing	16.05.002		The benefit system must support the benefit payment warehousing process by automatically determining the due date and amount of benefit payments.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 20			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Payment_Warehousing_002

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Payment Warehousing	16.05.003		The benefit system must support the benefit payment warehousing process by reestablishing payables for voided checks, or EFTs that were not successful and allowing for reversing the accounting transaction leading to the disbursement and reestablishment of a payable, as appropriate.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 20			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Payment_Warehousing_003
Payment Warehousing	16.05.004		The benefit system must support the benefit payment warehousing process by allowing anticipated obligation or expenditure transactions so that documents may be entered early, stored, and posted at the appropriate date. The benefit system must also subject these documents to edit and validation procedures prior to posting. If the anticipated obligation does not occur, permit the user to delete the transaction without posting it.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 20			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Payment_Warehousing_004
Interface Requirements	16.06.001		The benefit system should support the benefit internal reporting process by providing the capability for a two-way interface with the core system for purposes of funds control and funds availability verification.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 36			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Interface_Requirements_001

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Interface Requirements	16.06.002		The benefit system must support the benefit external interface function by providing capabilities allowing interface with central agency financial systems such as Department of the Treasury FMS and IRS Systems, OMB, and OPM systems according to the standards established by these oversight and regulatory agencies.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 37			Cost Management Acquire-to-Retire Budget-to-Report Concept-to-Product Deployment-to-Redeployment/Retrograde Environmental Liabilities Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-	Benefits_Interface_Requirements_002
Interface Requirements	16.06.003		The benefit system should support the benefit external interface function by receiving information from SSA records to verify applicant's name, SSN, and income information, when legally permitted.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 37			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Interface_Requirements_003
Interface Requirements	16.06.004		The benefit system should support the benefit external interface function by providing features to verify applicant's income against Civil Service Annuity, Military Retirement, and IRS earnings records, when legally permitted.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 37			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Interface_Requirements_004

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Interface Requirements	16.06.005	C	**The benefit system must allow an interface with central agency financial systems for example, systems that interface with the Department of the Treasury must include the capability to: - receive and read the deposit reconciliation file from Treasury, and to produce a report of the matched data and differences; - produce a file of all hold check transactions as they are created, and to periodically transmit the hold check file to Treasury; - produce and transfer a file of changes to EFT payments previously forwarded to Treasury for release; - produce and transfer a file of changes to be made to the Home Address file in Treasury; - receive and process the data on the returned check file sent by Treasurys Recertification system, including generating returned check transactions and updating account data; and - receive and automatically process an ACH update file (containing changes to EFT information) from Treasury or other sources on a recurring basis.**	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 37			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Interface_Requirements_005

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Security/Internal Controls	16.07.001		The benefit system must adhere to the applicable final "Electronic and Information Technology Accessibility Standards" issued by the Architectural and Transportation Barriers Compliance Board, which address technical and functional performance criteria necessary for such technology to comply with section 508 of the Rehabilitation Act Amendments of 1998.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Security_Internal_Controls_001
Security/Internal Controls	16.07.002		The benefit system must support the benefit security and internal controls activities by providing flexible security facilities to control user access at varying degrees including: overall system access, capability to perform specific functions (inquiry, update), access to certain functionality.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Security_Internal_Controls_002
Security/Internal Controls	16.07.003		The benefit system must support the benefit security and internal controls activities by providing the capability to define access to specific functions by named user, class of user, and position.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Security_Internal_Controls_003

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Security/Internal Controls	16.07.004		The benefit system must support the benefit security and internal controls activities by providing for multiple levels of approvals based on user-defined criteria including dollar limits, type of document processed, etc.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Security_Internal_Controls_004
Security/Internal Controls	16.07.005		The benefit system must support the benefit security and internal controls activities by providing the capability to perform reconciliation routines for internal participant accounts, ledgers, and funds, and to identify unsuccessful reconciliations via error log or error report.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Plan-to-Stock -- Inventory Management Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Security_Internal_Controls_005
Security/Internal Controls	16.07.006		The benefit system must support the benefit security and internal controls activities by establishing the appropriate administrative, technical and physical safeguards to ensure the security and confidentiality of records and to protect against anticipated threats or hazards to their security or integrity which could result in substantial harm, embarrassment, inconvenience, or unfairness to any individual on whom information is maintained.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Security_Internal_Controls_006

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Security/Internal Controls	16.07.007		The benefit system must support the benefit security and internal controls activities by providing a mechanism to monitor changes to software coding and the responsible individual (authorized user).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Security_Internal_Controls_007
Security/Internal Controls	16.07.008		The benefit system must support the access to benefit information process by complying with the disclosure provisions of the Privacy Act of 1974 (5 U.S.C. 552A) as amended.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 39			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Security_Internal_Controls_008
Archiving/Purging	16.08.001		The benefit system must support the benefit archiving and purging process by providing an automated means for permanently storing electronic data.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 41		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Archiving_And_Purging_001

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Archiving/Purging	16.08.002		The benefit system must support the benefit archiving and purging process by archiving transactions and related information needed for audit trails in a format accessible by audit software.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 41		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Archiving_And_Purging_002
Archiving/Purging	16.08.003	C	**The benefit system must support the benefit archiving and purging process by providing the authorized system administrator the flexibility to determine whether records are to be archived or purged. Of those documents that meet the criteria the system must include the capability to establish and maintain user defined archival criteria.**	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 41		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Archiving_And_Purging_003
Archiving/Purging	16.08.004		The benefit system must support the benefit archiving and purging process by retaining system records in accordance with Federal regulations established by the National Archives and Records Administration (NARA), GAO, and others.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 41		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Archiving_And_Purging_004

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Archiving/Purging	16.08.005		The benefit system must prevent the purging of transactions prior to the proper period in accordance with regulations governing the retention of documents and transactions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 41		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Benefits_Archiving_And_Purging_005
Systems Used to Administer Means Testing Programs	16.09.001		The benefit system must capture claimant wages, salaries, and other income that is considered in determining eligibility and or benefit amounts if the system is used in administering "means tested programs".	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 43			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Means_Testing_Program_Administration_Systems_001
Systems Used to Administer Means Testing Programs	16.09.002		The benefit system must capture types and amounts of assets owned by the claimant, which are considered in determining eligibility and or benefit amounts, if the system is used in administering "means tested programs".	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 43			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Means_Testing_Program_Administration_Systems_002

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Systems Used to Administer Means Testing Programs	16.09.003		The benefit system should capture gender of claimant (to facilitate verifying claimant's identity).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 43			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Means_Testing_Program_Administration_Systems_003
Federally Administered Retirement Systems	16.10.001		The benefit system must capture the effective date of retirement if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 43			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_001
Federally Administered Retirement Systems	16.10.002		The benefit system must capture claim holder and or claimant dependency information (e.g., children, parents) if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 43			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_002

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Federally Administered Retirement Systems	16.10.003		The benefit system must capture dates of creditable employment of the claim holder (and military service when used in determining eligibility and the amount of benefits) if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 43	Source: DoDFMR Vol 07B, Ch 01; Source Date: 5/1/2005; Source Number: 0105		Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_003
Federally Administered Retirement Systems	16.10.004		The benefit system must capture historical earnings data (e.g., previous annual wages and salary) of the claim holder that used required for determining eligibility or the amount of benefit if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 43			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_004
Federally Administered Retirement Systems	16.10.005		The benefit system must capture total participant and employer contributions to the retirement plan made on behalf of the participant if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 43			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_005

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Federally Administered Retirement Systems	16.10.006		The benefit system should capture current balance of vested employee and employer contributions if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44		Manage Benefits	Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_006
Federally Administered Retirement Systems	16.10.007		The benefit system should capture other names under which the claim holder has used (such as maiden name) if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_007
Federally Administered Retirement Systems	16.10.008		The benefit system should capture phone number of claimant if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_008

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Federally Administered Retirement Systems	16.10.009		The benefit system should capture other unique identifying numbers if the system is a Federally administered retirement system.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federally_Administered_Retirement_Systems_009
Federal Employment Related Retirement System	16.11.001		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the date of final separation.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_001
Federal Employment Related Retirement System	16.11.002		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the lump sum (refund of contributions) distributions versus annuity distributions.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_002

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Federal Employment Related Retirement System	16.11.003		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the annuity selection (e.g., self-only, self and reduced survivor, self and maximum survivor).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_003
Federal Employment Related Retirement System	16.11.004		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the spouse's name, date of birth, social security number and date of marriage when applicable.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_004
Federal Employment Related Retirement System	16.11.005		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the present marital status.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_005

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Federal Employment Related Retirement System	16.11.006		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the name, date of birth, social security number and dates of marriage and divorce of former spouses who have a court ordered annuity.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_006
Federal Employment Related Retirement System	16.11.007		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the percentage or dollar amount of court ordered former spouse annuity.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_007
Federal Employment Related Retirement System	16.11.008		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the highest pay scale (grade) level or amount of highest salary and related dates.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_008

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Federal Employment Related Retirement System	16.11.009		The benefit system must support the benefits application information store data requirements for Federal employment related retirement by capturing the voluntary separation monetary incentive.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44	Source: DoDFMR Vol 07B; Source Date: ; Source Number: Appendix G; Article III		Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_009
Federal Employment Related Retirement System	16.11.010		The Retired Pay system must round down to the nearest whole dollar when computing the initial gross pay amount and any subsequent adjustments. The Retired Pay system must make subsequent adjustments from the rounded down number.		Source: DoDFMR Vol 07B, Ch 03; Source Date: 2/1/2006; Source Number: 030109		Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Federal_Employment_Related_Retirement_Systems_010
Disability Benefits	16.12.001		The benefit system must support the benefit applications information data store for systems used in administering disability related programs by capturing the type of disability or disability code.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Disability_Benefits_001

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Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Disability Benefits	16.12.002		The benefit system must support the benefit applications information data store for systems used in administering disability related programs by capturing the date of disability onset or injury.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Disability_Benefits_002
Disability Benefits	16.12.003		The benefit system must support the benefit applications information data store for systems used in administering disability related programs by capturing the degree of impairment or diagnosis.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Disability_Benefits_003
Disability Benefits	16.12.004		The benefit system must support the benefit applications information data store for systems used in administering disability related programs by capturing the name of examining physician.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Disability_Benefits_004

PERSONNEL BENEFITS REQUIREMENTS							DFAS 7900.4-M, Vol. 16	
Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Disability Benefits	16.12.005		The benefit system must support the benefit applications information data store for systems used in administering disability related programs by capturing the claimant's physical location where injury occurred (i.e., at work, home, etc.).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 44			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Disability_Benefits_005
Disability Benefits	16.12.006		The benefit system should support the benefit applications information data store for systems used in administering disability related programs by capturing whether disability was caused by employment or related to military service.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Disability_Benefits_006
Disability Benefits	16.12.007		The benefit system should support the benefit applications information data store for systems used in administering disability related programs by capturing the claimant or dependent(s)' student status (e.g., fulltime, yes or no).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Disability_Benefits_007

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Death Benefits	16.13.001		To support the Application Information Store data requirements relative to systems used in administering death benefit programs, the benefit system must capture: - Claimants relation to claim holder. - Dates of creditable employment of the claim holder (and military service when used in determining eligibility and the amount of benefits). - Claimant dependency information, when such affects the benefit amount. - Date married, when applicable. - Date divorced when applicable. - Date of claim holder death.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Death_Benefits_001
Death Benefits	16.13.002	D	Deleted: The benefit system must support the benefit applications information data store for systems used in administering death benefit programs by capturing the dates of creditable employment of the claim holder (and military service when used in determining eligibility and the amount of benefits).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				
Death Benefits	16.13.003	D	Deleted: The benefit system must support the benefit applications information data store for systems used in administering death benefit programs by capturing the claimant dependency information, when such affects the benefit amount.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				
Death Benefits	16.13.004	D	Deleted: The benefit system must support the benefit applications information data store for systems used in administering death benefit programs by capturing the date married, when applicable.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Death Benefits	16.13.005	D	Deleted: The benefit system must support the benefit applications information data store for systems used in administering death benefit programs by capturing the date divorced when applicable.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				
Death Benefits	16.13.006	D	Deleted: The benefit system must support the benefit applications information data store for systems used in administering death benefit programs by capturing the date of claim holder death.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				
Survivor Programs	16.14.001		The benefit system should support the benefit applications information data store for systems used in administering survivor benefit programs by capturing the claimants relation to claim holder.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				Survivor_Programs_001
Survivor Programs	16.14.002		The benefit system should support the benefit applications information data store for systems used in administering survivor benefit programs by capturing the dates of creditable employment of the claim holder (and military service when used in determining eligibility and the amount of benefits).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				Survivor_Programs_002

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Chapter	**Req Id**	**Change Type**	**Requirement**	**Federal Sources**	**DoD Sources**	**BPM Processes**	**End 2 End Process**	**DFMIG Rule Name**
Survivor Programs	16.14.003		The benefit system should support the benefit applications information data store for systems used in administering survivor benefit programs by capturing the claim holder or claimant dependency information (e.g. children, parents). Date married, when applicable (i.e., claimant is former spouse). Date divorced, when applicable (i.e., claimant is former spouse). Date of claim holder death. Student status (e.g., fulltime, yes or no).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45			Cost Management Acquire-to-Retire Concept-to-Product Deployment-to-Redeployment/Retrograde Hire-to-Retire Market-to-Prospect Order-to-Cash Procure-to-Pay Prospect-to-Order Service Request-to-Resolution Service-to-Satisfaction	Survivor_Programs_003
Survivor Programs	16.14.004	D	Deleted: The benefit system should support the benefit applications information data store for systems used in administering survivor benefit programs by capturing the date married, when applicable (i.e., claimant is former spouse).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				Survivor_Programs_004
Survivor Programs	16.14.005	D	Deleted: The benefit system should support the benefit applications information data store for systems used in administering survivor benefit programs by capturing the date divorced, when applicable (i.e., claimant is former spouse).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				
Survivor Programs	16.14.006	D	Deleted: The benefit system should support the benefit applications information data store for systems used in administering death survivor programs by capturing the date of claim holder death.	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				

Chapter	Req Id	Change Type	Requirement	Federal Sources	DoD Sources	BPM Processes	End 2 End Process	DFMIG Rule Name
Survivor Programs	16.14.007	D	Deleted: The benefit system should support the benefit applications information data store for systems used in administering survivor benefit programs by capturing the student status (e.g., fulltime, yes or no).	Source: JFMIP SR-01-01; Source Date: 9/1/2001; Source Number: Pg 45				

ACRONYMS

CDO	Chief Disbursing Officer
DFAS	Defense Finance and Accounting Service
DoD	Department of Defense
DoDFMR	DoD Financial Management Regulation
FACTS	Federal Agencies' Centralized Trial-Balance System
FASAB	Federal Accounting Standards Advisory Board
FFMIA	Federal Financial Management Improvement Act
FICA	Federal Insurance Contributions Act
FLSA	Fair Labor Standards Act
FSIO	Financial System Integration Office
IRS	Internal Revenue Service
JFMIP	Joint Financial Management Improvement Program
OMB	Office of Management and Budget
OPEB	Other PostEmployment Benefits
ORB	Other Retirement Benefits
SFFAS	Statement of Federal Financial Accounting Standards
SGL	Standard General Ledger
SR	System Requirements
SSA	Social Security Administration
SSN	Social Security Number
TAFS	Treasury Appropriation Fund Symbol
TIN	Taxpayer Identification Number
USSGL	United States Standard General Ledger