



NEWS RELEASE

DEFENSE FINANCE AND ACCOUNTING SERVICE
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myPay to be CAC Enabled

CLEVELAND (July 22, 2011) – Active duty military members, reservists and civilian DoD employees can access their **myPay** online accounts using their DoD-issued Common Access Cards (CAC) thanks to an upgrade scheduled for early August.

myPay is the official online account management system operated by the Defense Finance and Accounting Service for all U.S. military personnel and many federal civilian employees.

This enhancement offers ease of use and convenience to approximately 3.5 million military members and DoD employees. It also provides a reliable and secure way of verifying each myPay user's identity and prevent unauthorized access.

The Common Access Card (CAC) is the Defense Department's universal identification standard and is issued to all military personnel and civilian employees. Each card contains information specific to its holder and is required for physical and computer access to many military installations, computer hardware and online networks and systems.

To use the CAC login feature, military members and DoD employees should select the "DoD CAC Login to **myPay**" link on the home page. The first time they use the feature, each user will be asked to confirm their CAC by entering their Social Security number. If the card is not registered in **myPay**, the user will be prompted to self register. Some users may also be asked to confirm the official email address associated with their CAC is correct.

New military members and DoD employees using the CAC Login feature will be prompted to create **myPay** login IDs and passwords so they can log in to their accounts from home. These new customers may need to allow 30 to 45 days for their accounts to be established before using **myPay**.

This system enhancement does not affect military retirees or other government employees served by DFAS. Users who are logging in from home or who do not have a CAC can still access the system with a password and login ID.

For help with **myPay**, the Customer Care Center is open Monday through Friday from 7a.m. to 6:30p.m. Eastern. The toll-free number is 888-332-7411.

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Media Points of Contact

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About DFAS

The Defense Finance and Accounting Service provides responsive, professional finance and accounting services to the men and women who defend America. DFAS pays about 6.4 million people and in FY 2010 made 8.1 million travel payments, paid 11.4 million commercial invoices, made \$578 billion in disbursements to pay recipients, and managed \$487.9 billion in military retirement and health benefits funds. For more about DFAS visit <http://www.dfas.mil>.