



NEWS RELEASE

DEFENSE FINANCE AND ACCOUNTING SERVICE
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DFAS now on Facebook

Indianapolis (May 7, 2010) — The Defense Finance and Accounting Service has expanded its online presence with the launch of the agency's first foray into social networking.

Now available via Facebook, the agency is reaching out to its six million payroll customers, DoD vendors and other interested groups to improve public understanding of DFAS operations, create a better relationship with its customers and enhance its customer service.

According to DFAS officials involved in the creation of the agency's Facebook presence, not only will the site allow for greater exposure to many of the questions and concerns customers have, but will provide another communication tool for the agency to listen to the issues facing its clients and provide answers in a timely and relevant fashion.

Plans call for multiple postings each week addressing such topics as military pay for active duty, reserve and National Guard members; military retired and annuitant pay; federal civilian employee pay; vendor and contractor pay; travel pay; as well as current pay-related issues.

Facebook's capabilities to post information quickly, ease of use and its ability to reach wide audiences are well suited to DFAS' efforts to improve its customer service and educate customers on how the agency operates.

DFAS customers, associated family members and other interested individuals are invited and encouraged to join the agency on Facebook at <http://www.facebook.com/#!/pages/Defense-Finance-and-Accounting-Service-DFAS/112249422145566?ref=ts>.

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About DFAS

The Defense Finance and Accounting Service provides responsive, professional finance and accounting services to the men and women who defend America. DFAS pays about 6

million people and in FY 2009 made 7.8 million travel payments, paid 12.8 million commercial invoices, made \$553 billion in disbursements to pay recipients, and managed \$426.7 billion in military retirement and health benefits funds. For more about DFAS visit <http://www.dfas.mil>.